



## Licensee Handbook 2019

**Welcome!**

Refer to this handbook for license terms, conditions and information about seasonal living at Fish Lake Beach

## Our History

In 1939 while Grandma Emilie was with 9-year-old Yvonne (our Mom) in Switzerland visiting relatives, Grandpa Al, a fisherman who loved going to Fish Lake, bought Fish Lake Beach without talking to her first! It was a rundown fishing camp with an old white house that didn't have electricity or indoor plumbing. A portion of what is now the registration office was a garage and the bathroom was a chicken coop! Al bought the original 40 acres by borrowing from his life insurance policy and his parents. The story we were told goes like this; when his wife Emilie returned from Switzerland, Al took her for a drive, and when she realized it wasn't just around the block, she looked at him and exclaimed: "*Don't tell me you bought that godforsaken Fish Lake Beach!*"

He had lots to explain to our fiery, red-headed Grandma!

There was no money and very little business. It was not an easy life, however, our grandparents met the challenge with hard work and sacrifice. The second generation (our parents), Yvonne, married Del, her college sweetheart. Yvonne was the planner and Del put her plans in motion. They had two daughters, Yvonne (YC) and Desiree although she often referred to the campground as her "third child".

When Yvonne passed away in 2009, the third generation, YC, and Desiree stepped in to manage the resort with the help of the 4th generation, Christi, YC's daughter.

All three continue in Yvonne's footsteps, dreaming up ideas to improve our campers experience, while Randy, YC's husband, works to put those ideas in place. On any given day, the fifth generation can be seen swimming in the lake, playing in the sand-piles and riding bikes through the campground just like the previous generations.

We've been blessed beyond measure to keep Fish Lake Beach our families' business for 80 years. That longevity is made possible by our loyal seasonal campers that choose to make Fish Lake Beach their home away from home.

Have a wonderful season filled with many memories.

**The Fish Lake Beach Family,**

**YC, Randy, Desiree, Christi**

## **SITE TERMS AND CONDITIONS**

- 1) **Unit.** A unit is defined as any travel trailer, park model trailer, motorhome, tent camper or RV.
- 2) **Registration.** To obtain vehicle passes licensees MUST complete the **emailed registration forms** AND bring the documentation listed below to the registration office. Passes will NOT BE issued **without all of the information.**
  - Current **trailer insurance policy.**
  - **Trailer title; if title held by bank-the trailer VIN must be filled in on the 2019 License Application.**
  - **Drivers licenses** of licensees.
  - **Car registration** for licensees vehicles that require vehicle passes.
- 3) **Vehicle Passes.** Passes must be affixed (no tape) to the drivers' side, interior windshield of the registered vehicle(s) **by May 1<sup>st</sup>.** Sharing passes are grounds for eviction.
- 4) **Insurance.** Fish Lake Beach assumes no responsibility for loss or damage to the licensees unit, shed or property. Licensees must provide proof of property and liability insurance for the unit, shed or property on their site.
- 5) **Unit Move or Storage.** The licensee is responsible for fees related to moving and storage of their unit. Fish Lake Beach is not responsible for any damages or loss of property as a result of a move.
- 6) **Renewal.** To secure your seasonal site for the 2020 season a deposit of \$500 is due Labor Day Weekend 2019. If we don't receive your deposit by October 1<sup>st</sup> the site will be considered available for 2020.
- 7) **Non-Renewal.** Licensees that are not renewing that have an RV (not a park model) get free winter storage for their unit off-site until April 1<sup>st</sup>, 2020. Starting April 2<sup>nd</sup> a storage fee will be charged at \$20 per day. Licensees not renewing may not remove plants, bushes, trees or permanent decorations from the site. Any items including, decks, sheds or structures left on site after November 1<sup>st</sup> become the property of Fish Lake Beach. Licensees that are not renewing that have a park model must pay license fees until the sale of their park model is complete and FLB pro-rates the balance based upon the date of the incoming seasonal family.
- 8) **Vacating site.** Camping units occupying the licensees' site may not be removed until all outstanding balances due to Fish Lake Beach are paid in full.
- 9) **Unit sale.** Fish Lake Beach must approve the licensees unit to sell it on the licensed site. All license fees and a \$200 inspection fee must be paid in full prior to inspection. The unit must be equipped with marine toilets and holding tanks, may not have washers or dryers, an unsafe deck or stairs or animal damage. Park models over 12 years must meet maintenance standards determined by management. Travel trailers over 12 years cannot be sold on-site or in the campground. "For Sale" or "Open House" signs are not permitted in the unit or at the site. Prospective buyer(s) must meet with Fish Lake Beach management prior to sale. If the sale occurs registration paperwork must be completed by the new buyers along with a \$50 transfer and processing fee.
- 10) **Electric.** Meters owned by Fish Lake Beach are read mid-June, mid-August and after October 15<sup>th</sup>. Bills are emailed after each reading. Payment due net 30. To pay electric bills by credit card call 847-546-2228; pay with cash, credit card, or check at the registration office. "M" site meters are read and billed by ComEd. If your past due electric bills are not paid in full BY APRIL 1<sup>st</sup> your electric service is subject to shut off. Fish Lake Beach bears no liability for damages or loss that occurs from electric service shut off due to non-payment.
- 11) **Winter storage** includes licensees unit plus 1 car and 1 boat 14' or less. No other storage permitted on licensees site April 15<sup>th</sup>-October 16<sup>th</sup>.
- 12) **Use of images/video by Fish Lake Beach.** Licensee/guests may be photographed or videotaped for the promotion of Fish Lake Beach Inc. Licensee/guests waive any claims of intrusion, privacy or the like.

## SEASONAL LICENSE PLANS, FEES & PAYMENT

Seasonal license fees are tiered so that fees are proportionate to lot size, location, parking, and water view. Payment is due in full by April 15<sup>th</sup>. \$50 and \$25 reductions are offered for early payment in full by February 1<sup>st</sup> and March 15<sup>th</sup>.

<b>2019 Seasonal Limited Camping Rates</b>			
<b>Tier</b>	<b>Payment in full April 15<sup>th</sup></b>	<b>Payment in full February 1<sup>st</sup></b>	<b>Payment in full March 15<sup>th</sup></b>
Tier 1	\$2,975.00	\$2,925.00	\$2,950.00
Tier 2	\$2,950.00	\$2,900.00	\$2,925.00
Tier 3	\$2,925.00	\$2,875.00	\$2,900.00
Personal checks, money orders or cash accepted. A 3% surcharge applies to credit card payments.			
<b>OPTIONAL</b>			
Unlimited Camping	\$175.00*		
Family Season Pass	\$175.00		
Individual Season Pass	\$75.00		
Boat storage at the lake	\$25.00		

- **Limited Plan** limited occupancy weekends, holidays and up to 4 weeks vacation, mid-April through October 15<sup>th</sup>
- **Unlimited Plan** unlimited occupancy mid-April through October 15<sup>th</sup> *The cost difference for the Unlimited Plan is \$175. It can be added to the tiered Limited rate shown in the April 15<sup>th</sup> column above. \**

## PAYMENT

- 1) License fees are based 2 adults plus unmarried children living at home. If the licensee is the ONLY adult on the license and wishes to give 2<sup>nd</sup> adult access to the licensed site, please complete the **Individual Season Pass** form. **The \$75 fee will be waived for the 2<sup>nd</sup> adult.**
- 2) 2019 license fees must be paid in full by April 15<sup>th</sup>, 2019. Contact Fish Lake Beach management to make payment arrangements prior to February 2019 if your circumstances prevent payment of license fees by April 15<sup>th</sup>.
- 3) Installment payments are accepted prior to April 15<sup>th</sup>, 2019. Checks or money order payments may be mailed to Fish Lake Beach 32223 N US Hwy. 12, Volo, IL 60073. Please include site number in the MEMO. \$25 will be charged for each returned check. Credit card payments can be made at the registration office, across from the beach, or by speaking with a staff member at 847-546-2228. Do not send credit card information by email or voice mail.
- 4) Licenses not paid in full by April 15<sup>th</sup>, 2019 will be charged \$20 on the 16<sup>th</sup> of each month starting April 16<sup>th</sup>, 2019.
- 5) 10 Guest Passes are included with Limited Plan when licensee fees are paid in full by April 15<sup>th</sup>. 15 Guest Passes are included with Unlimited Plan when licensee fees are paid in full by April 15<sup>th</sup>.
- 6) Unpaid fees. Fish Lake Beach may remove the licensees unit for unpaid license fees and/or utility fees; licensee acknowledges and consents to removal at licensee's expense. If Fish Lake Beach must hire a collection agency or attorney to collect unpaid fees the licensee will be responsible for the agency costs or attorney's costs plus the amount owed to Fish Lake Beach.

## ACCESS TO THE CAMPGROUND

- 1) Licensees may **check on their unit and begin site cleanup** 9am-4pm. April 6<sup>th</sup> (weather permitting). Overnight occupancy of the seasonal site before the water is turned on OR after October 15<sup>th</sup> is prohibited.
- 2) Access to Fish Lake Beach by licensees is permitted October 16<sup>th</sup> through 28<sup>th</sup>, 9am-4pm.
- 3) Access to Fish Lake Beach October 29, 2019, through April 3<sup>rd</sup>, 2020 is strictly allowed on a case-by-case basis.
- 4) The interior entry gate is closed when there is no attendant on duty and when the campground is closed for the season.
- 5) Reproduction of gate openers or sharing gate access cards is grounds for eviction.
- 6) Any individual that causes damage to the gates or gate system will be fined \$700 and evicted without refund.

## INTERIOR GATES

Licensees must obtain a gate access card to open the interior entry gate. They are available in the registration office for a refundable deposit of \$25 for each. The cards are activated once Fish Lake Beach is open and deactivated when we close. If taken care of, gate access cards will be usable for many years. To maintain security please report lost, stolen or damaged access cards. Replacements require a \$25 refundable deposit. The entry gate will require a gate access card 9pm-7am, 7 days a week, subject to change.

## SITE USE AND LIMITATIONS

- 1) **Term.** The 2019 season runs mid-April through October 15<sup>th</sup>.
- 2) **Site Maintenance.** Licensees are required to keep their unit and site neat, uncluttered and maintained. This includes the unit exterior, deck and shed. **The site must be raked up by May 1<sup>st</sup>.** Power washing the unit exterior is recommended each season. If raking, mowing, power washing or landscaping services are needed, contact Fish Lake Beach management. If grass and/or weeds are overgrown, Fish Lake Beach will mow and charge licensee.
- 3) **Limits.** Permanent structures may not be added to the unit, including permanent roofs on decks. The seasonal license allows for 1 camping unit per site. Tents or additional camping units are not permitted. Units must have marine toilets and holding tanks. Washers or dryers prohibited.
- 4) **Unightly or damaged units,** structures or vehicles are not permitted on site. This includes units that have been in the park for some time, but not maintained.
- 5) **Unit Replacement.** Licensees must notify Fish Lake Beach management before they replace the unit listed in the license agreement. Once notified, a copy of the title, trailer insurance, and updated license agreement are required.
- 6) **Storage sheds** must be pre-approved prior to installation or construction. 36 sq. ft. maximum size. Neutral colors only. No homemade buildings. A permit from the Village of Volo may be required.
- 7) **Permanent roofs,** awnings, and screen rooms are not permitted and cannot be added to existing decks. Patio Mates must be maintained, cleaned and intact with canvas top and side panels.
- 8) **Driving and Parking.** Licensees and their guests must obey posted speed limits when driving cars, trucks, motorcycles or golf carts. Vehicles may not obstruct roads, be driven excessively or parked in the picnic area on weekends or holidays.

**SITE USE AND LIMITATIONS (continued)**

- 9) **Clotheslines** are prohibited.
- 10) **Trees** may not be cut, nailed, defaced, climbed or have cords, clotheslines, swings, hammocks or ropes attached.
- 11) **Fences** (decorative or barrier) must be pre-approved prior to installation or construction. Cement blocks, tires, wire fences homemade fences are not permitted. Dog runs or kennels must be pre-approved by management.
- 12) **Fire extinguishers.** All units must have a working fire extinguisher (for Class B or C fires) and cylinder tag.
- 13) **Mail.** Fish Lake Beach will no longer hold mail or packages for licensees. Mail received will be marked *returned to sender and collected by the post office*. The **Mail Drop Shoppe** is 5 miles north on Rte. 12, Fox Lake. They offer package and mail service from USPS, FedEx, UPS, DHL, Amazon. The standard mailbox is \$60 for 6 months for Fish Lake Beach licensees that mention FLB. Call 224-225-1228 for more information.
- 14) **Satellite dishes** must be pre-approved by Fish Lake Beach management. Dishes may not be attached to trees, installed within 5' of the road or encroach on neighboring site(s). Trees may not be cut or removed to enable service.
- 15) **Bug lights.** Per Illinois State law, bug lights cannot hang from trees.
- 16) **Wood storage.** Maximum storage size 3' x 4'. Piles must be 6" off the ground, neatly stacked.
- 17) **Gas tanks** must be turned off prior to leaving the campground.
- 18) **Boats** for use on Fish Lake may be stored on licensees site during the season. Limitations: 1 Rowboat or 2 kayaks or 1 canoe. To store a boat for use on Fish Lake in the seasonal boat launch area a \$25 permit sticker is required. Storage covers April 15<sup>th</sup>-October 15<sup>th</sup>. Boats without permit stickers will be assessed a \$50 fine. Launch at seasonal boat launch area only. Boating hours 7am-7pm. Paddleboats permitted at lakefront sites with management approval.
- 19) **Large, inflatable rafts and/or watercraft** must have a *Coast Guard Approved Seal* to use on Fish Lake.
- 20) **Private** piers are prohibited.
- 21) **Site sublet and use of FLB address.** Licensees may not sublet unit. Licensees may not enroll children in area public schools using Fish Lake Beach as their home address.
- 22) **Campfires** must be kept to a maximum height of 2', and a minimum of 6' from LP gas tank. Burning wood pallets or plywood is prohibited.
- 23) **Solicitation** of business or conducting private business on Fish Lake Beach property is prohibited.
- 24) **Garbage** must be bagged and disposed of in green dumpsters. Dispose of paper, cardboard, glass, and plastic in recycling containers. Bagged leaves and yard waste is collected from each site if placed near the road or next to green dumpsters. Leaves may be burned in the fire pit. Burning leaves on asphalt or when water is off is prohibited. Garbage from outside of Fish Lake Beach may NOT to be disposed at Fish Lake Beach. Violators are subject to eviction.
- 25) **Large item disposal** can be arranged at the Fish Lake Beach registration office. Refrigerators, mattresses, appliances, televisions, furniture are considered 'large items'. Their pick up and disposal fee is \$30 each. Disposal fees for decking, siding, and shingles will be determined by management

### **GOLF CARTS/BICYCLES/SCOOTERS**

- 1) **An adult that rides bicycles or electric powered personal riding units (scooters, Segway, hoverboard, etc)** must obey stop signs and speed limits. No riding after dusk, no reckless riding. Fish Lake Beach reserves the right to restrict the use of any riding unit.
- 2) **Golf carts.** Individuals with disabilities may obtain a golf cart permit. The licensee must supply proof of golf cart insurance and sign rules form. The permit sticker must be displayed on the golf cart, the disabled individual must occupy cart when in use and must obey posted speed limits. Driving on roads and paths only, do not obstruct roads, drive through flagged or marked areas or park in the picnic area on weekends or holidays.
- 3) **Children that ride bicycles** must obey stop signs and speed limits. No riding after dusk, no reckless riding. The use of motorized children's' vehicles is only permitted with immediate adult supervision

### **GUEST ADMISSION, POLICIES, AND PASSES**

- 1) Licensees are responsible for the safety, supervision, and conduct of their guests. Guests may include family members, children of the licensee and friends. If any guest violates Fish Lake Beach rules or disturbs the peace the licensee is subject to eviction, without refund. Licensees are responsible if their guests destroy resort property, or property of other campers, and therefore liable for the cost of repairs or replacement resulting from that destruction.
- 2) Guests hours are 8am-10pm. Guests are admitted with a guest pass or payment of the daily admission fee. Guest visits under 30 minutes will be given a refund. Guests arriving after 9 pm must be registered at the gate by the licensee before 9 pm.
- 3) A Guest pass is a one-time use pass, good for daily admission of all occupants in one vehicle. Guest passes may not be used for Kids' Halloween weekend.
- 4) Guests are admitted free on weekdays before May 30<sup>th</sup> and after September 9<sup>th</sup>. Guests are also admitted free Sunday-Thursday 5pm-10pm during the season, mid-April through October 15<sup>th</sup>.
- 5) A limited number of Season Passes may be purchased by licensees for Individuals or a Family. Season Passes may be used mid-April through October 15<sup>th</sup>. The form to buy passes is included in the registration packet. Family Season Guest Pass \$175; Individual Season Guest Pass \$75.

## LICENSEE CODE OF CONDUCT

- 1) **Respect your neighbors.** In the spirit of cooperation licensees and their guests may not trespass or park on other sites, disturb the peace with extreme noise or loud, inappropriate language or wear apparel with offensive images.
- 2) **Quiet Hours.** To ensure a peaceful Fish Lake Beach experience, licensees and their guests must comply with quiet hours:
 

Sunday-Thursday 10pm-9am  
Friday 11pm-8am  
Saturday 11pm-9am

 Activities such as mowing, weed whacking, leaf blowing, wood splitting, construction, karaoke, loud music or tv are prohibited during quiet hours.
- 3) **Supervision.** Children or young adults may be on premises with licensee supervision. Occupancy of the seasonal site without supervision of the licensee or management permission is prohibited.
- 4) **Curfew.** Individuals under 21 must abide by curfew: Sunday-Thursday at 10:00 pm; Friday and Saturday at 11:00 pm or 15 minutes following a Fish Lake event. Fish Lake Beach reserves the right to impose other curfews.
- 5) **Trespassing** on storage and maintenance areas, garages, barns, and animal pastures is prohibited.
- 6) **Fireworks** are prohibited.
- 7) **Dogs** must be contained or controlled on a leash and picked up after. Dogs not allowed on beach or swimming areas. No guard dogs or aggressive dogs. More than 2 dogs per site requires management approval. Dogs must be current with vaccinations. Loud or incessant barking will not be tolerated.
- 8) **Firearms** of any kind are prohibited on Fish Lake Beach property.
- 9) **Alcohol and Drugs.** Overuse of alcohol by licensees or guests that results in misconduct or will not be tolerated. Illegal substances are prohibited.

## FISH LAKE BEACH DOG PARK

The Fish Lake Beach Dog Park offers campers and their dogs a place for off-leash exercise and socialization.

For the enjoyment, health, and safety the rules shown to the right are posted at the dog park and apply to all campers that use the park.

The dog park is free for Fish Lake Beach seasonal and overnight campers and NOT open to the public.

### Dog Park Rules

- Fish Lake Beach Dog Park is for campers and their dogs only.
- A signed waiver is required to use the park.
- Dog owners are responsible for injuries or damage caused by their dogs.
- Dog owners must pick up and dispose of dog waste.
- Dog owners must not leave dogs unattended.
- Dog owners must exit the dog park immediately if their dog shows aggression.
- Anyone 13 or under must be accompanied by an adult or parent.
- Dogs must be off-leash while in the park.
- Dogs must wear a collar with ID tag. Pinch and choke collars prohibited.
- Dogs must be vaccinated and healthy to use the park.
- Dogs in heat are prohibited from using the park.
- Puppies must be 5+ mos. old to use the park.
- Smoking, food & drinks prohibited, except water.
- Violators of these rules are subject to suspension of dog park privileges.



**CONCESSIONS AND REGISTRATION OFFICE**

Fish Lake Beach Registration Office and Concessions building are located across from the beach. Licensees can make payments for license fees or electricity, rent a boat, buy ice, firewood, inflatables, fishing licenses etc.

**Hours** Open 7 days a week. Open and closing hours vary during the season. Please refer to the Fishtastic Newsletter, published on CampersApp and printed every Friday. Food and ice cream service ends ½ hour before we close. Please call 847-546-2228.

**GRAVEL, DIRT, AND TREES**

To get a load of dirt or gravel delivered to your site please go to the registration office to prepay. The staff will schedule the delivery with Fish Lake Beach maintenance.

If you have concerns about a tree or branch that could possibly affect your site, please go to the registration office. Our staff will get a description and add it to the maintenance schedule. Most tree trimming is done in the fall and when Fish Lake Beach is closed.

**BATHHOUSES**

Four bathhouse facilities are within the Fish Lake Beach property. Each has equipped with toilets and showers. Open 24 hours during the season. They are located at the hill, pavilion, registration office and movie theatre. Call 847-546-2228 if maintenance is required.

**COIN OPERATED LAUNDRY**

Laundry facilities are located at the Hill and near the pavilion. It is \$1.75 per load to wash and \$1.50 per load to dry. Quarters are available at the registration office.

**SUPER SITE**

Each season, Fish Lake Beach recognizes 2 exceptional sites per month during June, July, and August. These "Super Sites" are awarded a custom plaque and \$100 check. With over 500 seasonal sites, competition can be keen. Many families work diligently to earn the SuperSite award and each neighborhood benefits from the beautification of their campsite. The concept began in 1982 when Mr. and Mrs. Calafiore on Site W-7 suggested it to Mom, Yvonne.

**INTERNET AND TV**

TV and high-speed internet services are available for licensees at Fish Lake Beach through Comcast. Contact our Comcast representative, Dale Betts to learn more. He's available 847-366-3646 or email [Dale\\_betts@cable.comcast.com](mailto:Dale_betts@cable.comcast.com). If you prefer face-to-face consultation and sign up, Comcast representatives will be at the registration office **April 20th, April 27th; May 4th, May 11th, May 18th, May 25th; June 1st, June 8th, June 15th, June 22nd**. Comcast services are not included in seasonal fees. Please sign up for eco-billing or pay your Comcast bill online.

**REFERRAL PROGRAM**

Our Referral Program helps grow the Fish Lake Beach community. As mom would say, "nice people bring in other nice people!" That is why we reward licensees that successfully refer others to become seasonal site licensees with a \$50 thank you check. If that family buys a park model from Fish Lake Trailer Sales we'll thank you with \$100 check! There is no limit to the number of successful referrals that can be submitted. Checks will be paid within a reasonable time following the processing of the new seasonal licensee. Please remind the family that you refer to mention your name during the process of becoming a seasonal licensee or buying a park model.

**SWIMMING**

- 1) Fish Lake Beach lifeguards are responsible for enforcing safety rules and responding to emergencies. Parents or guardians must supervise their children under 12 years old while swimming in the pool or the lake.
- 2) Radios, speakers, boomboxes are not permitted inside the fenced in pool area. Music devices may be used inside the pool fenced area with headphones. Radios, speakers and boomboxes are permitted by the picnic tables at a moderate volume.
- 3) Swimmers may not wear cut-off jeans in the pool.
- 4) Swimmers may wear fabric shirts in the pool.
- 5) Bottled water is allowed in the pool area. Personal drink containers and coolers are not allowed inside the fenced pool area. Food and beverage in the pool area are prohibited.
- 6) Children that are not potty trained MUST WEAR snug fitting swim diapers to use the kiddie pool, large pool and swim area of Fish Lake.
- 7) Diving or cannonball jumping into the pool is prohibited.
- 8) Children are not allowed on the pool deck during adult only swim.
- 9) Children are not allowed on the hot tub deck, except Thursday night (Kids Night).
- 10) The hot tub is closed daily from 5pm-6pm for maintenance.
- 11) Swimming is permitted in the roped off area of Fish Lake when a lifeguard is present.
- 12) Compliance with posted pool, lake, beach, and hot tub rules is mandatory. Rules are posted at each.
- 13) Inappropriate behavior and/or alcohol consumption in the hot tub will result in eviction.
- 14) Swimming is prohibited when thunder is heard or lightning is seen. A 15 minute period after the last lightning or thunder occurs.
- 15) Admittance to the pool or lake shall be refused to all persons exhibiting erratic behavior, under the influence of alcohol, wearing bandages, having any contagious disease, visible or obvious illness or condition that has the appearance of being infectious.

**FISHING**

Fishing is permitted from piers, rowboats and the shoreline between markers. Fishing in the pond, channels along the K and L sites is prohibited. Although seasonal licensees fish in Fish Lake at no charge, the Illinois Department of Natural Resources requires a current Illinois Fishing License for individuals over 15. They're sold for cash in the registration office. Fishing hours: weekdays 8 am until curfew and weekends 7 am until curfew. Fish Lake is "catch and release" until mid-June when the spawn is over. The exact date will be published on CampersApp, our website, facebook, and newsletter. The limits below apply once Fish Lake is "catch and keep":

3 bass per day under 14"

5 catfish per day

5 bluegill per day

5 northern pike per day

5 crappie per day

Unlimited carp (bring office for proper disposal)

5 yellow perch per day

**BOAT AND WATERCRAFT**

- 1) Boating hours: 8am-7pm daily, weather permitting.
- 2) Life jackets must be worn by all occupants of the boat/watercraft while it is in the lake.
- 3) Swimming from boat/watercraft is prohibited.
- 4) If weather conditions are deemed unsafe for boating, a push notification will be sent through CampersApp and posted on Facebook. To avoid disappointment, call 847-526-2228 to confirm if weather conditions are favorable for boating.
- 5) Camp Duncan is located on Fish Lake. They utilize a loud audible warning system for "potential lightening". Three short beeps warn boaters to get off the lake immediately. One long beep signals that it is safe to resume boating.
- 6) Boat/watercraft occupants under 12 must be supervised by a parent/guardian.
- 7) Boat/watercraft cannot be tied to Fish Lake Beach piers.
- 8) Launch and disembarking of kayaks, paddleboards, and canoes near Fish Lake Beach paddleboards only.
- 9) Boaters may not disembark on land surrounding the lake.
- 10) All watercraft must stay 500 feet from the Camp Duncan shoreline.
- 11) Alcohol is prohibited while boating. Individuals suspected of intoxication will be denied lake access.
- 12) No boat/watercraft may enter our swimming area or channels along the K sites and L sites.
- 13) No overloading any boat/watercraft.
- 14) Boaters must obey Fish Lake Beach lifeguards and posted rules.
- 15) Unsafe activity while boating, including, horseplay, switching positions or any violation of these rules will result in the loss of lake privileges for that day. A 2<sup>nd</sup> incident will result in the loss of privileges for the remainder of the season.
- 16) Licensees agree to assume the risk of operation of the boat/watercraft and use properly sized life jackets for all occupants of the boat/watercraft.
- 17) Licensee assumes responsibility occupants of the boat/watercraft.
- 18) Electric trolling motors are permitted on your boat or our rental rowboats. Gas motors are prohibited.
- 19) Boat Rental. Single and double kayaks, paddleboards, paddleboards, and rowboats may be rented in the registration office. Rental is strictly for use on Fish Lake. Rentals include life jacket loaners. Payment, a photo ID, and waiver are required to rent. Rowboat Rental: \$15 per day, Paddleboard Rental: \$10 per hour, Paddleboat Rental \$10 per hour or \$7 per 1/2 hour, Single Kayak Rental: \$10 per hour. Double Kayak Rental: \$15 per hour. Renters must be 12+ with parent consent.

## COMMUNICATION

- 1) Licensees must have a current email address, residential address and phone number on file. If those change at any time, the licensee must inform Fish Lake Beach by emailing those changes to [camping@fishlakebeach.com](mailto:camping@fishlakebeach.com); please include the first and last name of the licensees associated with the site as well as the site number. You must add [camping@fishlakebeach.com](mailto:camping@fishlakebeach.com) to your address list to receive important licensee information from Fish Lake Beach. We no longer send printed information via the US Postal Service.
- 2) We have an open communication policy and welcome questions, ideas, and suggestions. Licensees are encouraged to contact Fish Lake Beach management during business hours at 847-546-2228 or email [camping@fishlakebeach.com](mailto:camping@fishlakebeach.com). Use these methods to contact us for non-emergency matters.
- 3) If you are experiencing a medical emergency call 911, then call 847-987-2228 for additional assistance if necessary.
- 4) If you have an **emergency that requires immediate assistance** call 847-987-2228.
- 5) Fish Lake Beach *Happy Camper Newsletter* is emailed 8-10 times every year. It contains important information for licensees. To get the Happy Camper newsletter please send an email to [camping@fishlakebeach.com](mailto:camping@fishlakebeach.com) with "Send Me the Happy Camper Newsletter" in the subject line.
- 6) Our weekly activity newsletter, the *Fish-Tastic News*, is made available in printed form at the registration office. Digital versions are published on our website, Facebook and CampersApp.
- 7) CampersApp can be downloaded from GooglePlay for Android phones and iTunes for iPhones. The login is: fishlakebeach CampersApp contains relevant information, such as the activity schedule, nearby services and important alerts.



## FISH LAKE TRAILER SALES

- 1) Fish Lake Trailer Sales is open March 1<sup>st</sup> through October 31<sup>st</sup>, Mon-Saturday 9-4pm, and Sunday 9-3pm. November 1<sup>st</sup> through February hours vary. They're located at the route 12 entrance of Fish Lake Beach. The phone number is 847-546-4777.
- 2) **LP Gas.** To get a portable LP gas tank filled, drop it off at Fish Lake Trailer Sales Monday through Saturday, between 9 am and 3 pm. You'll be called when it is ready for pick up. For immediate fill call 847-546-4777 to arrange for service. Payment is due at pick up by cash or credit card.

## IMPORTANT DATES

- **January 15<sup>th</sup>**, 2019 Activities Schedule published on Facebook, our website and CampersApp
- **April 12<sup>th</sup> or April 19<sup>th</sup>** Estimated water turn on dates, weather permitting
- **April 6<sup>th</sup>** Registration office/Concessions open with limited hours, weather permitting
- **October 11<sup>th</sup>-13<sup>th</sup>** Last camping weekend
- **October 16<sup>th</sup>** Water shut off

## **END OF SEASON & START OF SEASON**

- 1) Fish Lake Beach is open until Tuesday, October 15<sup>th</sup>.
- 2) Licensees may access Fish Lake Beach October 16<sup>th</sup>-28<sup>th</sup> 9am-4pm to finish closing and preparing their unit and site for the offseason. Patio-Mate canvas tops must be removed and stored. Any items at the site that can blow around and damage other things must be secured and/or stored in the unit or shed. Remove or store valuables such as tools, bikes, ladders, power washers, grills, fishing gear, electronics. Shut off the LP gas. Unplug items that use AC power. Remove and drain outside water hose, allow to dry and store inside the unit or shed.
- 3) The water will be turned off and washrooms closed the morning of Wednesday, October 16<sup>th</sup>.
- 4) Overnight camping, fishing, boating or campfires are prohibited starting the morning of Wednesday, October 16<sup>th</sup>.
- 5) Fish Lake Beach property gates are as follows: the interior entry gate at the gatehouse-it requires an access card, the exit gate at the gatehouse does not require any access card or remote; 1 exterior gate near Rt. 12 and 1 exterior gate near Volo Village Rd. Exterior gates require a remote gate opener.
- 6) Starting October 28<sup>th</sup> at 4 pm the exterior gate near route 12 and the exterior gate near Volo Village Rd. are locked. Remotes to open the exterior gates are available from Fish Lake Trailer Sales with a drivers license to hold until the remote is returned.
- 7) Fish Lake Beach Campground main number is 847-546-2228. If you reach voice mail leave a message with your name and phone number if you need a callback.
- 8) Fish Lake Beach is closed to licensees from December 15<sup>th</sup>, 2019 through April 4<sup>th</sup>, 2020.
- 9) Licensees may **check on their unit and begin site cleanup** 9am-4pm. April 4<sup>th</sup>, 2020 (weather permitting). If admittance is possible, the water will be off, however, electric and sewer services will be available. No overnight stays or campfires are permitted until water is on. Note: We understand that licensees want to check on their site earlier in the spring, however driving in the campground with snow, ice, or wet grounds can cause accidents or property damage. The official opening day and hours for spring admittance cleanup will be sent out on CampersApp, Facebook and email.
- 10) Water turn on date: Chlorination of the Fish Lake Beach water wells and lines must be concluded prior to turning on the water for use. For that process to occur air temperatures must be above freezing for the entire week of chlorination and treatment. The official water turn on a date will be sent out on CampersApp, Facebook and email.

## **NON-COMPLIANCE**

We value the security and safety of everyone at the resort. The rules, policies, and terms contained in this document apply to all licenses and therefore the enforcement measures will apply equally to those that do not comply. Incidents will be recorded. Fish Lake Beach maintains the sole discretion for determining whether an individual incident or series of incidents will be deemed grounds for eviction.