



**FISH LAKE BEACH**  
camping resort

## Licensee Handbook 2020

**Welcome!**

Refer to this handbook for license terms, conditions and information about seasonal living at Fish Lake Beach

# Our History

In 1939 while Grandma Emilie was with 9-year-old Yvonne (our Mom) in Switzerland visiting relatives, Grandpa Al, a fisherman who loved going to Fish Lake, bought Fish Lake Beach without talking to her first! It was a rundown fishing camp with an old white house that didn't have electricity or indoor plumbing. A portion of what is now the registration office was a garage and the bathroom was a chicken coop! Al bought the original 40 acres by borrowing from his life insurance policy and his parents. The story we were told goes like this; when his wife Emilie returned from Switzerland, Al took her for a drive, and when she realized it wasn't just around the block, she looked at him and exclaimed: "*Don't tell me you bought that godforsaken Fish Lake Beach!*"

He had lots to explain to our fiery, red-headed Grandma!

There was no money and very little business. It was not an easy life, however, our grandparents met the challenge with hard work and sacrifice. The second generation (our parents), Yvonne, married Del, her college sweetheart. Yvonne was the planner and Del put her plans in motion. They had two daughters, Yvonne (YC) and Desiree, and she often referred to the campground as her "third child".

When Yvonne passed away in 2009, the third generation, YC, and Desiree stepped in to manage the resort with the help of the 4th generation, Christi, YC's daughter.

YC, Desiree and Christi continue in Yvonne's footsteps, dreaming up ideas to improve our campers experience, while Randy, YC's husband, puts their ideas in place.

On any given day, the fifth generation can be seen swimming in the lake, playing in the sand-piles and riding bikes through the campground just like the previous generations.

Our family has been blessed beyond measure to own and operate Fish Lake Beach as our business for 80 years.

That longevity is made possible by loyal seasonal campers that choose to make Fish Lake Beach their home away from home.

Have a wonderful season filled with many memories.

**The Fish Lake Beach Family,**

**YC, Randy, Desiree, Christi**

## REGISTRATION

Registration consists of these two steps-

### 1. Registration Forms.

This step is for **the licensee to complete the registration forms**. The forms will be emailed to 1 licensee by October 15<sup>th</sup> 2019. All forms must be completed online by March 30<sup>th</sup> 2020. Licensees that do not complete the registration forms by the deadline will have to wait at in-person registration for passes to be prepared.

### 2. In-person Registration.

This step is for **the licensee to obtain vehicle passes** starting April 4, 2020.

- Licensee(s) need to bring a copy of the **trailer title**, if is not already on file; bring a copy of the **drivers licenses of each licensee**, a copy of the current **trailer insurance** and a copy of the current **vehicle insurance or vehicle registration** for each of the licensees vehicle listed on the License Application..
- If you have been pre-approved for a golf cart, bring a copy of the current **golf cart insurance**.

## Pass Policies

- Up to 4 vehicle passes are included with the site license for licensees' vehicles, driven by licensees.
- Up to 6 vehicle passes are included with the site license for unmarried children under 25 that reside at the licensees home. Fill in vehicle and individual information for each pass needed. To obtain pass: a copy of the drivers license and vehicle insurance or vehicle registration are required. Each vehicle must be owned by the licensee or named individual. \$75 will be charged for each pass if these requirements are not met.
- If there is only ONE licensee a vehicle pass is included with the site license at no charge. Fill in vehicle and individual information of the individual that will be the passholder. To obtain pass: a copy of their drivers license **and** vehicle insurance or vehicle registration for the vehicle below are required.
- All seasonal camping fees, electric bills and any additional seasonal vehicle passes must be paid in full, completed forms and documents in order for passes to be issued.

## Registration Forms

- **License Application:** Licensee(s) must sign and fill in licensee(s) contact information, trailer information and vehicle information. **IF** there is only ONE licensee, information must be filled in for an additional vehicle pass for a non-licensee.
- **Permit and License Agreement:** Licensee(s) must sign.
- **Unmarried Children under 25, Residing at Licensees Home:** Licensee(s) must fill in this form **IF** there are unmarried child residing at the licensees home under 25 years old that need a Seasonal Vehicle Pass.
- **Additional Seasonal Vehicle Passes:** Licensee(s) must sign and fill in the Additional Seasonal Vehicle Passes form **IF** additional passes are needed.
- **2020 Handbook:** Licensee(s) must sign the last page of the 2020 Handbook, Terms and Acceptance.

*\*Even if these forms do NOT APPLY to your 2020 pass needs, licensee(s) must complete each form or check boxes where shown.*

## **SITE TERMS AND CONDITIONS**

- 1) **Unit.** A unit is defined as any travel trailer, park model trailer, motorhome or RV.
- 2) **Term.** The 2020 license term is mid-April through October 15<sup>th</sup> 2020.
- 3) **Passes.** Vehicle passes must be attached to the drivers' side, interior windshield of the registered vehicle(s) **by May 1<sup>st</sup>**. Do not use tape. If a vehicle is removed or added to the current registration an **Addendum** must be completed by the licensee in person to obtain a new vehicle pass. Fees and documentation polices will apply to added passes.
- 4) **Insurance.** Fish Lake Beach assumes no responsibility for loss or damage to the licensees unit, shed or property. Licensees must provide proof of property and liability insurance for the unit, shed and/or property on the licensed site.
- 5) **Early termination.** If the licensee chooses to remove their RV from the licensed site prior to the end of the license term a \$600 early termination fee will be charged.
- 6) **Unit Move or Storage.** The licensee is responsible for fees related to moving and storage of their unit. Fish Lake Beach is not responsible for any damages or loss of property as a result of a move.
- 7) **Renewal.** A \$400 deposit is due September 15<sup>th</sup> 2019 to secure a seasonal site license for the 2020. If the deposit is not received by October 1<sup>st</sup> the licensed site will be considered available for 2020.
- 8) **Non-Renewal.** Licensees not renewing for season 2021, that have an RV, are entitled to winter storage off of the licensed site, but within Fish Lake Beach property, through April 1<sup>st</sup>, 2021. Starting April 2<sup>nd</sup> a storage fee will be charged at \$20 per day. Licensees not renewing may not remove plants, bushes, trees or permanent decorations from the licensed site. Any structures left on the licensed site after November 1<sup>st</sup> become the property of Fish Lake Beach. Licensees not renewing that have a park model must pay license fees and have their park model up for sale. Once the sale of their park model is complete Fish Lake Beach pro-rates and processes any licensee fee refund, based upon the occupancy date of the new licensees.
- 9) **Vacating site.** Removing the unit that occupies the licensed site is prohibited until all outstanding balances due to Fish Lake Beach are paid in full.
- 10) **Unit sale.** Fish Lake Beach must approve the licensees unit to sell it on the licensed site. All outstanding balances plus a \$200 inspection fee must be paid in full ***prior to inspection***. If the unit is not approved for sale on the licensed site, Fish Lake Beach will remove it from the site for \$1000 plus the title. The unit must be equipped with a marine toilet and holding tank, may not have washers or dryers, have an unsafe deck or stairs or animal damage. Park models must meet condition standards. RV's over 12 years old cannot be sold on the licensed site or in the campground. "For Sale" or "Open House" signs cannot be displayed in the unit or at the site. Prospective buyers must meet with Fish Lake Beach management prior to sale. If the sale occurs, the buyers must complete the seasonal license registration process and pay a \$50 transfer and processing fee.
- 11) **Electric.** Meters owned by Fish Lake Beach are read and billed mid-June, mid-August and after October 15<sup>th</sup>. Bills are emailed to licensee. Payment due net 15. To pay by credit card call 847-546-2228 or pay in person at the registration office. Cash, check or credit card accepted. Mail payments to 32223 N. US Hwy 12 Volo, Illinois 60073. Electric service is subject to shut off for late payment. Fish Lake Beach bears no liability for damages or loss from electric service shut off due to late payment. Licensee must keep the meter unobstructed. "M" site meters are owned, read and billed by ComEd.
- 12) **Winter storage** includes licensees unit plus 1 car and 1 boat-14 feet long or less, April 15<sup>th</sup>-October 16<sup>th</sup>.
- 13) **Use of images/video by Fish Lake Beach.** Licensee/guests may be photographed or videotaped for the promotion of Fish Lake Beach Inc. Licensee/guests waive any claims of intrusion, privacy or the like.

**SEASONAL LICENSE FEES & PAYMENT**

<b>2020 Seasonal Camping Fees</b>		
<b><u>Tier</u></b>	<b><u>Payment in full April 15<sup>th</sup></u></b>	<b><u>Payment in full February 1<sup>st</sup></u></b>
Tier 1	\$3,075.00	\$3,050.00
Tier 2	\$3,050.00	\$3,025.00
Tier 3	\$3,025.00	\$3,000.00
Personal checks, money orders or cash accepted. A 3% surcharge applies to credit card payments.		
<b>OPTIONAL</b>		
Additional Seasonal Vehicle Pass		\$75.00
Boat storage at lake		\$25.00

**PAYMENT**

A \$400.00 deposit is due by September 15<sup>th</sup>, 2019. Payment in full is due by April 15<sup>th</sup> 2020. A \$25 reduction is offered for payment in full by February 1<sup>st</sup> 2020.

Installment payments prior to April 15<sup>th</sup>, 2020. Make personal checks and money orders out to Fish Lake Beach and include site number in the memo. Mail to Fish Lake Beach 32223 N. US Hwy 12 Volo Illinois 60073. Credit card payments can be made by calling 847-546-2228. Do not use our voice mail or email to send credit card information. \$25 will be charged for each returned check and/or each time a credit or debit card is declined.

2020 Seasonal Camping Fees allow for unlimited camping starting when the water is turned on, mid-April through October 15<sup>th</sup>. The Limited Seasonal Plan has been eliminated.

Licensees that pay in full by April 15<sup>th</sup> 2020 receive 10 FREE Guest Passes.

2020 Seasonal Camping Fees include 4 Seasonal Vehicle Passes for vehicles owned and driven by the licensee(s). Seasonal Vehicle Passes for unmarried children of the licensee(s) under 25 years old and reside at the licensee(s) home are also included.

Any additional Seasonal Vehicle Passes for friends, family or the licensee must be purchased for \$75 each using the Additional Seasonal Vehicle Passes form in the emailed registration packet. We no longer offer Family Passes.

At least 1 of the individuals named on the trailer title must be typed in as a licensee throughout the registration forms packet. A copy of the trailer title must be on file with Fish Lake Beach. If the title is not in the licensee's name, the licensee must apply for a title change and bring the updated title to in-person registration. If the bank holds the title, fill in the VIN on the License Application.

If there is only 1 licensee, that licensee may approve 1 adult to receive a Seasonal Vehicle Pass by filling in the Extra Seasonal Vehicle Pass section on the License Application. That individual must provide their drivers license and insurance to obtain the pass.

2019 license fees must be paid in full by April 15<sup>th</sup>, 2020. Contact Fish Lake Beach management to make payment arrangements prior to February 2020 if your circumstances prevent payment in full by April 15<sup>th</sup>.

Unpaid fees. Fish Lake Beach may remove the licensee's unit for unpaid license fees and/or utility fees; licensee acknowledges and consents to removal at licensee's expense. If Fish Lake Beach must hire a collection agency or attorney to collect unpaid fees the licensee will be responsible for the agency costs or attorney's costs plus the amount owed to Fish Lake Beach.

## ACCESS TO THE CAMPGROUND

- 1) Licensees may **check on their unit and begin site cleanup** from 9am-4pm, April 6<sup>th</sup> 2020, weather permitting. Overnight occupancy before the water is turned on OR after October 15<sup>th</sup> is prohibited.
- 2) Access to Fish Lake Beach by licensees is permitted October 16<sup>th</sup>-20<sup>th</sup> 2020, 9am-4pm.
- 3) Access to Fish Lake Beach by licensees October 21, 2020, through April 3<sup>rd</sup>, 2021 **may be allowed** on a case-by-case basis. Contact Fish Lake Beach by email to inquire; [camping@fishlakebeach.com](mailto:camping@fishlakebeach.com)
- 4) Reproduction or sharing of remote openers, access cards or vehicle passes is grounds for eviction, without refund.
- 5) Access by vendors. Licensees that order goods or services must meet the vendor at the interior gate. This includes fast food or grocery deliveries as well as landscapers, contractors and service providers. Doing so will prevent unauthorized access to the property and avoid problems for vendors.

## INTERIOR GATES

An access card is required to open the interior entry gate. Access cards are available in the registration office for a \$25 **refundable deposit** each. Cards are activated when Fish Lake Beach opens, and deactivated at the end of the season on October 20<sup>th</sup> at the end of the day. Access cards are reusable every season. To maintain security, please report lost, stolen or damaged access cards. Replacement cards require another \$25 refundable deposit. Any individual that causes damage to the gates or gate system will be fined \$700 and evicted without refund. The gatehouse area is video monitored 24 hours a day, 7 days a week. The hours that the entry gate is open or gatehouse attendant is on duty vary.

## SITE USE AND LIMITATIONS

- 1) **Site Maintenance.** Licensees are required to keep their unit and site neat, uncluttered and maintained. This includes the unit exterior, deck and shed. **The site must be raked up by May 1<sup>st</sup>.** Power washing the unit exterior and deck is recommended each season. If raking, mowing, power washing or landscaping services are needed, contact Fish Lake Beach management. If grass and/or weeds are overgrown, Fish Lake Beach will mow and charge licensee. Patio Mates/screen rooms must be maintained, cleaned and intact with canvas top and side panels attached.
- 2) **Limits.** Permanent structures may not be added to the unit, including permanent roofs on decks. The license allows for 1 camping unit per site. Tents or additional camping units are not permitted. Units must have marine toilets and holding tanks. Washers or dryers are prohibited.
- 3) **Unightly or damaged units,** structures or vehicles are not permitted on site. This includes units that have been in the park for some time, but not maintained.
- 4) **Unit Replacement.** Licensees must notify Fish Lake Beach management before they replace the unit represented in the license registration. Once notified, a copy of the title, trailer insurance, and updated registration are required.
- 5) **Storage sheds** must be pre-approved prior to installation or construction. 36 sq. ft. maximum size. Neutral colors only. No homemade sheds. A permit from the Village of Volo may be required.
- 6) **Permanent roofs,** awnings, and screen rooms are not permitted and cannot be added to existing decks.
- 7) **Driving and Parking.** Licensees and their guests must obey speed limits and stop signs when driving cars, trucks, motorcycles or golf carts. Do not obstruct roads, drive excessively or park in the picnic area on weekends or holidays.
- 8) **Trees** may not be cut, nailed, climbed or have lights, clotheslines, bug lights, swings, hammocks or ropes attached.

**SITE USE AND LIMITATIONS (continued)**

- 9) **Fences** (decorative or barrier) must be pre-approved prior to installation or construction. Cement blocks, tires, wire fences homemade fences are prohibited. Dog runs or kennels must be pre-approved by management.
- 10) **Fire extinguishers.** All units must have a working fire extinguisher (for Class B or C fires) and cylinder tag.
- 11) **Mail and packages.** Fish Lake Beach does not hold mail or packages for licensees. Mail delivered to the campground will be marked returned to sender and collected by Round Lake post office.
- 12) **Satellite dishes** must be pre-approved by management. Dishes may not be attached to trees, installed within 5ft. of the road or encroach on neighboring sites. Trees may not be cut or removed to enable service.
- 13) **Wood storage.** Maximum storage size 3ft x 4ft. Piles must be 6 inches off the ground, neatly stacked.
- 14) **LP gas tanks** must be turned off prior to leaving the campground.
- 15) **Boats** for use on Fish Lake may be stored on the licensed site during the season is limited to 1 rowboat or canoe or 2 kayaks. Permits to store boats 14ft. in the boat launch area from April 15<sup>th</sup>-October 15<sup>th</sup> are \$25. Boats without permit stickers will be fined \$50. Launch is permitted at boat launch area. Boating hours 7am-7pm. Private paddleboats are permitted at lakefront sites with management approval. Private piers are prohibited.
- 16) **Large, inflatable rafts and/or watercraft** must have a *Coast Guard Approved Seal* for use on Fish Lake.
- 17) **Use of Fish Lake Beach address and licensed site.** Using Fish Lake Beach address as a business or home address to enroll children in area public schools is prohibited. Solicitation of business or conducting private business on Fish Lake Beach property is prohibited. Subletting the unit or site is prohibited.
- 18) **Campfires** must be kept under 2ft. high and 6ft. away from LP gas tanks. Burning pallets, construction debris and plywood is prohibited.
- 19) **Garbage** must be bagged and disposed of in green dumpsters. Paper, cardboard, glass, and plastic must be disposed of in recycling containers. Fish Lake Beach maintenance collects bagged leaves and yard waste placed near the road or next to green dumpsters. Burning leaves on asphalt or when water is off is prohibited. Disposing garbage from outside of Fish Lake Beach is prohibited. Violators will be evicted without refund.
- 20) **Holding tank and septic systems.** Licensees and their guests must use biodegradable RV toilet paper to avoid damage to the licensees tank and our septic systems. The disposal of baby wipes, flushable toilet wipes, cleaning wipes in any toilets on the property, including the licensees toilet, is prohibited. Wipes labeled 'flushable' cannot be processed in RV or park model toilets or by our septic systems since they damage pumps and holding tanks.
- 21) **Electric usage during heat waves.** Licensees can help avoid power outages at their site and section:
- Reduce overall electric consumption during heat wave; shut off everything possible.
  - Keep air conditioning units serviced, cleaned and maintained.
  - Use only one air conditioner.
- 22) **Large item disposal** must be pre-paid and arranged with the office. Call 847-546-2228. Refrigerators, mattresses, appliances, televisions, furniture are considered 'large items'. The charge is \$30 each item. The cost to dispose of decking, siding, and shingles will be determined by management. Electronics can be disposed of at the recycling center located at Grant Township 26535 Molidor Road, Ingleside. Monday - Friday 7:00 am to 3:00 pm. FREE.

## **GOLF CARTS/BICYCLES/SCOOTERS**

- 1) **Individuals that ride bicycles or electric powered personal riding units (scooters, hoverboard, etc)** must obey stop signs and speed limits. No riding after dusk or reckless riding. The use of motorized children's' vehicles is only permitted with immediate adult supervision. Fish Lake Beach reserves the right to restrict the use of any riding unit.
- 2) **Golf carts.** Individuals with disabilities may obtain a golf cart permit. The licensees must supply proof of golf cart insurance and sign rules form. The permit sticker must be displayed on the golf cart, the disabled individual must occupy cart when in use and must obey posted speed limits. Driving on roads and paths only, do not obstruct roads, drive through flagged or marked areas or park in the picnic area on weekends or holidays.

## **GUEST ADMISSION, POLICIES, AND PASSES**

- 1) Licensees are responsible for the safety, supervision, and conduct of their guests. Guests may include family members, children of the licensee and friends. If any guest violates Fish Lake Beach rules or disturbs the peace the licensee is grounds for eviction, without refund. Licensees are responsible if their guests destroy resort property, or property of other campers, and therefore liable for the cost of repairs or replacement resulting from that destruction.
- 2) Guests hours are 8am-10pm. Guests are admitted with a guest pass or payment of the daily admission fee. Guest visits under 30 minutes will be given a refund. Guests arriving after 9 pm must be registered at the gate by the licensee **before 9 pm.**
- 3) A Guest Pass is a one-time use pass, good for daily admission of all occupants in one vehicle. Guest passes may not be used for Kids' Halloween weekend.
- 4) Guests are admitted free on weekdays before May 23<sup>rd</sup> and after September 9<sup>th</sup>. Guests are admitted free Sunday-Thursday 5pm-10pm during the season, mid-April through October 15<sup>th</sup>.
- 5) Additional Seasonal Vehicle Passes may be purchased by licensees. Passes may be used mid-April through October 15<sup>th</sup>. The form to buy passes is included in the registration packet for \$75 each.



**LICENSEE CODE OF CONDUCT**

- 1) **Respect your neighbors.** In the spirit of cooperation, licensees and their guests may not trespass or park on other sites or common areas, disturb the peace with loud noise, loud talking and inappropriate language.
- 2) **Quiet Hours.** To ensure a peaceful experience for all, licensees and their guests must comply with quiet hours. Activities such as mowing, weed whacking, leaf blowing, wood splitting, construction, karaoke, loud music or tv are prohibited during quiet hours.

**Quiet Hours**

Sunday-Thursday 10pm-9am

Friday 11pm-8am

Saturday 11pm-9am

- 3) **Supervision.** Children and young adults may be on premises with licensee supervision. Occupancy of the seasonal site without supervision of the licensee or management permission is prohibited.
- 4) **Curfew.** Individuals under 21 must abide by curfew: Sunday-Thursday at 10:00 pm; Friday and Saturday at 11:00 pm or 15 minutes following a Fish Lake event. Fish Lake Beach reserves the right to impose other curfews.
- 5) **Trespassing** on storage and maintenance areas, garages, barns, and animal pastures is prohibited.
- 6) **Fireworks** are prohibited.
- 7) **Dogs** must be contained or controlled on a leash and picked up after. Dogs are not allowed on beach or swimming areas. Guard dogs and dogs that show aggression are prohibited. More than 2 dogs per site requires management approval. Dogs must be current with vaccinations. Loud or incessant barking will not be tolerated. Licensees are encouraged to notify the office if they observe dogs running loose, incessant barking, and owners that are not picking up after their dog.
- 8) **Firearms** of any kind are prohibited on Fish Lake Beach property.
- 9) **Alcohol and Drugs.** Overuse of alcohol by licensees or guests that results in misconduct or will not be tolerated. Illegal substances are prohibited.

**FISH LAKE BEACH DOG PARK**

The Fish Lake Beach Dog Park offers campers and their dogs a place for off-leash exercise and socialization.

For the enjoyment, health, and safety the rules shown to the right are posted at the dog park and apply to all campers that use the park.

The dog park is free for Fish Lake Beach seasonal and overnight campers and NOT open to the public.

**Dog Park Rules**

- Fish Lake Beach Dog Park is for campers and their dogs only.
- A signed waiver is required to use the park.
- Dog owners are responsible for injuries or damage caused by their dogs.
- Dog owners must pick up and dispose of dog waste.
- Dog owners must not leave dogs unattended.
- Dog owners must exit the dog park immediately if their dog shows aggression.
- Anyone 13 or under must be accompanied by an adult or parent.
- Dogs must be off-leash while in the park.
- Dogs must wear a collar with ID tag. Pinch and choke collars prohibited.
- Dogs must be vaccinated and healthy to use the park.
- Dogs in heat are prohibited from using the park.
- Puppies must be 5+ mos. old to use the park.
- Smoking, food & drinks prohibited, except water.
- Violators of these rules are subject to suspension of dog park privileges.

## **CONCESSIONS AND REGISTRATION OFFICE**

Fish Lake Beach registration office and concessions are located across from the beach. Licensees can make payments for license fees or electricity, rent a boat, buy ice, firewood, inflatables, fishing licenses etc.

The office is open 7 days a week. However, the hours vary during the season so we publish the open and close times in our weekly newsletter which is also available in the news section of CampersApp, on Facebook and our website. Newsletters are printed and available in the office every Friday by noon.

## **GRAVEL, DIRT, AND TREES**

To get a load of dirt or gravel delivered to your site please go to the registration office to prepay. The staff will create a work order so that our maintenance staff can provide delivery.

If you have concerns about a tree or branch that could possibly affect your site, please call or go to the registration office to describe the issue so a work order can be created for maintenance staff. Most tree trimming is done in the fall and spring when Fish Lake Beach is closed.

## **BATHHOUSES**

Four bathhouse facilities are within the Fish Lake Beach property. Each has toilets and showers and is open 24 hours during the season. They are located at the hill, pavilion, registration office and movie theatre. Call 847-546-2228 if maintenance is required.

## **COIN OPERATED LAUNDRY**

Laundry facilities are located at the hill section and near the pavilion. It is \$1.75 per load to wash and \$1.50 per load to dry. Quarters are available at the registration office.

## **SUPER SITE**

Each season, Fish Lake Beach recognizes 2 exceptional sites per month during June, July, and August. These "Super Sites" are awarded a custom plaque and \$100 check. With over 500 seasonal sites, competition can be keen. Many families work diligently to earn the Super Site award and each neighborhood benefits from the beautification of their campsite. The concept began in 1982 when Mr. and Mrs. Calafiore on Site W-7 suggested it to Mom, Yvonne.

## **INTERNET AND TV**

TV and high-speed internet services are available for licensees to purchase through Comcast. Contact our Comcast representative, Dale Betts to learn more. He's available 847-366-3646 or by email [Dale\\_betts@cable.comcast.com](mailto:Dale_betts@cable.comcast.com). If you prefer face-to-face consultation and sign up, Comcast representatives will be at the registration office for the 2020 season from 9am until noon on these dates: **April 18<sup>th</sup> and 25<sup>th</sup>, May 22<sup>nd</sup>, 9<sup>th</sup>, 16<sup>th</sup> and 30<sup>th</sup> and June 6<sup>th</sup>, 13<sup>th</sup> 20<sup>th</sup>**. Comcast services are not included in seasonal license fees. Please sign up for eco-billing or pay your Comcast bill online.

## **REFERRAL PROGRAM**

Our Referral Program exists to reward seasonal campers for helping to grow the Fish Lake Beach community. As mom would say, "nice people bring in other nice people!" Seasonal campers that successfully refer others to become seasonal licensees with a \$50 thank you check. If that family buys a park model from Fish Lake Trailer Sales we'll thank you with \$100 check! There is no limit to the number of referrals that can be submitted. Checks will be paid within a reasonable time following the processing of the new seasonal licensee. Please remind the family that you refer to mention your name during the process of becoming a seasonal licensee or buying a park model.

**SWIMMING**

- 1) Fish Lake Beach lifeguards are responsible for enforcing safety rules and responding to emergencies.
- 2) Parents or guardians must supervise their children under 12 years old while swimming in the pool or the lake.
- 3) Music devices may be used inside the fenced pool area with headphones. Music devices and speakers are permitted by the picnic tables at a *moderate volume*.
- 4) Swimmers *may not* wear cut-off jeans in the pool.
- 5) Swimmers may wear fabric shirts in the pool.
- 6) Personal drink containers and coolers are not allowed inside the fenced pool area. Food and beverage in the pool area are prohibited. Bottled water is allowed in the pool area.
- 7) Children that are not potty trained must wear snug fitting swim diapers in the kiddie pool, large pool and swim area of Fish Lake.
- 8) Diving or cannonball jumping is prohibited.
- 9) Children are not allowed on the pool deck during adult only swim.
- 10) Children are not allowed on the hot tub deck, except Thursday night, which is Kids night.
- 11) The hot tub and pool are closed daily from 5pm-6pm for maintenance.
- 12) Swimming is permitted in the roped off area of Fish Lake when a lifeguard is present.
- 13) Compliance with posted pool, lake, beach, and hot tub rules is mandatory.
- 14) Inappropriate behavior and/or alcohol consumption in the hot tub will result in eviction, without refund.
- 15) Swimming is prohibited when thunder is heard or lightning is seen. After a 30-minutes, swimming may resume at the lifeguards discretion.
- 16) Admittance to the pool or lake will be refused to anyone exhibiting erratic behavior, under the influence of alcohol, wearing bandages or having a visible or obvious illness or condition that has the appearance of being infectious.

**Pool Hours**

9am-11am Adults only swim

11am-8pm Family swim

5pm-6pm CLOSED for maintenance

8pm-10pm Adults only swim

**FISHING**

Fishing is permitted from piers, rowboats and the shoreline between markers. Fishing in the pond, channels along the K and L sites is prohibited. Licensees may fish in Fish Lake at no charge, however, the Illinois Department of Natural Resources requires a current Illinois Fishing License for individuals over 15 years old. Licenses are sold in the registration office for cash only. Fishing hours: weekdays 8 am until curfew, weekends 7 am until curfew. Fish Lake is "catch and release" until mid-June when the spawn is over. The exact date will be published on CampersApp, our website, Facebook, and weekly newsletter. The limits below apply once Fish Lake is "catch and keep":

3 bass per day under 14"

5 catfish per day

5 bluegill per day

5 northern pike per day

5 crappie per day

Unlimited carp (bring office for proper disposal)

5 yellow perch per day

**BOAT AND WATERCRAFT**

- 1) Boating hours: 8am-7pm daily, weather permitting.
- 2) Life jackets must be worn by all occupants of the boat/watercraft while it is in the lake.
- 3) Swimming from boat/watercraft is prohibited.
- 4) If weather conditions are unsafe for boating, a notification will be sent through CampersApp and posted on Facebook. To avoid disappointment, call 847-526-2228 to confirm if weather conditions are favorable for boating.
- 5) Camp Duncan is located on Fish Lake. They utilize a loud audible warning system for "potential lightening". Three short beeps warn boaters to get off the lake immediately. One long beep signals that it is safe to resume boating.
- 6) Boat/watercraft occupants under 12 must be supervised by a parent/guardian.
- 7) Boat/watercraft cannot be tied to Fish Lake Beach piers.
- 8) Launch and disembarking of kayaks, paddleboards, and canoes near Fish Lake Beach paddleboards only.
- 9) Boaters may not disembark on land surrounding the lake.
- 10) All watercraft must stay 500 feet from the Camp Duncan shoreline.
- 11) Alcohol is prohibited while boating. Individuals suspected of intoxication will be denied lake access.
- 12) Boat/watercraft may not enter our swimming area or channels along the K sites and L sites.
- 13) Overloading any boat/watercraft is prohibited.
- 14) Boaters must obey Fish Lake Beach lifeguards and posted rules.
- 15) Unsafe activity while boating will result in the loss of lake privileges for that day. A 2<sup>nd</sup> incident will result in the loss of privileges for the season.
- 16) Licensees agree to assume the risk of operation of the boat/watercraft and use properly sized life jackets for all occupants of the boat/watercraft.
- 17) Licensee assumes responsibility occupants of the boat/watercraft.
- 18) Electric trolling motors are permitted on your boat or our rental rowboats. Gas motors are prohibited.
- 19) Boat Rental. Single and double kayaks, paddleboats, paddleboards, and rowboats may be rented in the registration office. Rental is strictly for use on Fish Lake. Rentals include life jacket loaners. Payment, a photo ID, and waiver are required to rent. Rowboat Rental: \$15 per day, Paddleboard Rental: \$10 per hour, Paddleboat Rental \$10 per hour or \$7 per 1/2 hour, Single Kayak Rental: \$10 per hour. Double Kayak Rental: \$15 per hour. Renters must be 13+ with parent consent.

## **COMMUNICATION**

- 1) Licensees **must** have a current email address, residential address and phone number on file. If those change, the licensee must inform Fish Lake Beach in person or by emailing those changes to [camping@fishlakebeach.com](mailto:camping@fishlakebeach.com). You must add [camping@fishlakebeach.com](mailto:camping@fishlakebeach.com) to your address list to receive important licensee information from Fish Lake Beach. We no longer send printed information via the US Postal Service.
- 2) We have an open communication policy and welcome questions, feedback, and suggestions. Contact Fish Lake Beach management during business hours at 847-546-2228 or email [camping@fishlakebeach.com](mailto:camping@fishlakebeach.com). Use these methods to contact us for non-emergency matters.
- 3) If you are experiencing **a MEDICAL emergency call 911, then call 847-987-2228** for additional assistance if necessary.
- 4) If you are experiencing an **emergency that requires immediate assistance call 847-987-2228.**
- 5) Our monthly newsletter, *Happy Camper* comes out every month by email. It contains important information for licensees. To get the *Happy Camper* please send an email to [camping@fishlakebeach.com](mailto:camping@fishlakebeach.com) with "Send me the Happy Camper newsletter" in the subject line.
- 6) Our weekly newsletter, the *Fish-Tastic News*, is available in printed form at the registration office. Digital versions are published on our website, Facebook and CampersApp.
- 7) CampersApp can be downloaded from GooglePlay for Android phones and iTunes for iPhones. The login is: fishlakebeach CampersApp contains relevant information, such as the activity schedule, nearby services and important alerts.



## **FISH LAKE TRAILER SALES**

- 1) **Hours.** Fish Lake Trailer Sales is open March 1<sup>st</sup> through October 31<sup>st</sup>, Mon-Saturday 9-4pm, and Sunday 9-3pm. November 1<sup>st</sup> through February hours vary. They're located at the route 12 entrance of Fish Lake Beach. The phone number is 847-546-4777.
- 2) **LP Gas.** Fish Lake Trailer sales offers LP gas refill service for portable tanks. Drop your tank Monday through Saturday, between 9am and 3pm. You'll be called when it's ready. Payment is due at pick up. Cash or credit card. For immediate fill call 847-546-4777 to arrange for service. Hicks Gas (815) 338-1296 and Suburban Propane (847) 546-8621 offers LP service delivered to your site.

## **IMPORTANT DATES**

- **January 15<sup>th</sup>,** 2020 Activities Schedule published on Facebook, our website and CampersApp
- **April 4<sup>th</sup>** Registration office opens with limited hours, weather permitting
- **April 12<sup>th</sup> or April 19<sup>th</sup>** 2020 Estimated water turn on dates, weather permitting
- **October 10<sup>th</sup>-12<sup>th</sup>** Last camping weekend
- **October 16<sup>th</sup>** Water shut off

## **START OF SEASON & END OF SEASON**

- 1) Licensees may check on their unit and begin site cleanup 9am-4pm. April 1st, 2020 (weather permitting). If admittance is possible, the water will be off, however, electric service will be available. No overnight stays or campfires are permitted until water is on. We understand that licensees want to check on their site earlier in the spring, however driving in the campground with snow, ice, or wet grounds can cause accidents or property damage. The official date and hours for spring admittance cleanup will be published on CampersApp, Facebook and email.
- 2) Water turn on date: Chlorination of the Fish Lake Beach water wells and lines must be concluded prior to turning on the water for use. For that process to occur air temperatures must be above freezing for the entire week of chlorination and treatment. The official water turn on date will be published on CampersApp, Facebook and email.
- 3) Fish Lake Beach is open until Thursday, October 15<sup>th</sup>.
- 4) The water will be turned off and washrooms closed the morning of Friday, October 16<sup>th</sup>.
- 5) Overnight camping, fishing, boating or campfires are prohibited starting the morning of Friday, October 16<sup>th</sup>.
- 6) Licensees may enter Fish Lake Beach property October 16<sup>th</sup>-20<sup>th</sup> 9am-4pm to finish closing and preparing their unit and site for the offseason. Patio-Mate canvas tops must be removed and stored. Any items at the site that can blow around and/or cause damage must be secured or stored in the unit or shed. Remove or store valuables such as tools, bikes, ladders, power washers, grills, fishing gear, electronics. Shut off the LP gas. Unplug items that use AC power. Remove and drain outside water hose, let dry and store inside the unit or shed.
- 7) Fish Lake Beach property gates are as follows: the interior entry gate at the gatehouse-which requires an access card to open, the exit gate at the gatehouse opens automatically. The exterior gate near Rt. 12 and the exterior gate near Volo Village Rd both require a remote gate opener, available from Fish Lake Trailer Sales office.
- 8) Starting October 20<sup>th</sup> at 4 pm the exterior gate near route 12 and the exterior gate near Volo Village Rd. are locked. Access cards and remotes to open the gates are available from Fish Lake Trailer Sales with a drivers license to hold until the remote is returned.
- 9) Fish Lake Beach main number is 847-546-2228. Leave a voice mail with your name and phone number if you need a callback. Our general email is [camping@fishlakebeach.com](mailto:camping@fishlakebeach.com) . Emails and voice mails will not be returned between December 15<sup>th</sup>-January 6<sup>th</sup>.
- 10) Fish Lake Beach is closed to licensees from December 15<sup>th</sup> every season.

**NON-COMPLIANCE**

We value the security and safety of everyone at the resort. The rules, policies, and terms contained in this document apply to all licenses and therefore the enforcement measures will apply equally to those that do not comply. Incidents will be recorded. Fish Lake Beach maintains the sole discretion for determining whether an individual incident or series of incidents may be deemed grounds for eviction, without refund.

**SUMMARY**

The Seasonal Camper Handbook provides licensees with important information about the licensing and use of a seasonal site at Fish Lake Beach. It includes terms, conditions, and rules that will help your family enjoy seasonal living at Fish Lake Beach. Printed copies are available at the office.

If you have questions about any matter in the handbook please contact us by phone or email at 847-546-2228 or [camping@fishlakebeach.com](mailto:camping@fishlakebeach.com).

We welcome your inquiries.

**The Fish Lake Beach Family****TERMS OF ACCEPTANCE**

*I have been given a Seasonal Camper Handbook 2020. I am a licensee and have read it and agree to comply with its terms, conditions, and rules.*

\_\_\_\_\_  
Licensee 1 Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Licensee 1 Printed Name

\_\_\_\_\_  
Site #

\_\_\_\_\_  
Licensee 2 Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Licensee 2 Printed Name

\_\_\_\_\_  
Site #