



Seasonal License Handbook 2021

Welcome To **FISH LAKE BEACH**

This handbook contains expanded terms, conditions and guidelines for your licensed site at Fish Lake Beach

Our History

In 1939 while Grandma Emilie was with 9-year-old Yvonne (our Mom) in Switzerland visiting relatives, Grandpa Al, a fisherman who loved going to Fish Lake, bought Fish Lake Beach without talking to her first! It was a rundown fishing camp with an old white house that didn't have electricity or indoor plumbing. A portion of what is now the registration office was a garage and the bathroom was a chicken coop! Al bought the original 40 acres by borrowing from his life insurance policy and his parents. The story we were told goes like this; when his wife Emilie returned from Switzerland, Al took her for a drive, and when she realized it wasn't just around the block, she looked at him and exclaimed: *"Don't tell me you bought that godforsaken Fish Lake Beach!"*

He had lots to explain to our fiery, red-headed Grandma!

There was no money and very little business. It was not an easy life, however, our grandparents met the challenge with hard work and sacrifice. The second generation (our parents), Yvonne, married Del, her college sweetheart. Yvonne was the planner and Del put her plans in motion. They had two daughters, Yvonne (YC) and Desiree, and she often referred to the campground as her "third child".

When Yvonne passed away in 2009, the third generation, YC, and Desiree stepped in to manage the resort with the help of the 4th generation, Christi, YC's daughter.

YC, Desiree and Christi continue in Yvonne's footsteps, dreaming up ideas to improve our campers experience, while Randy, YC's husband, puts their ideas in place.

On any given day, the fifth generation can be seen swimming in the lake, playing in the sand-piles and riding bikes through the campground just like the previous generations.

Our family has been blessed beyond measure to own and operate Fish Lake Beach as our business for 82 years.

That longevity is made possible by loyal seasonal campers that choose to make Fish Lake Beach their home away from home.

Have a wonderful season filled with happy memories.

YC, Randy, Desiree, Christi

FISH LAKE BEACH

ABOUT REGISTRATION

Registration requires the licensee(s) to update basic information about themselves and their passholders and provide Fish Lake Beach with supporting documentation such as drivers licenses, vehicle registrations, trailer insurance and the unit title. Some of that information may expire or change from year to year therefore it is essential to register every season. The registration information provided by the licensee allows Fish Lake Beach to prepare vehicle passes accurately and within terms of the permit and license agreement. We utilize DocuSign to allow the forms to be filled out easily, legibly and securely on computer or tablet. At the completion of DocuSign the licensee is offered to download a copy of the forms for their records and a copy is immediately sent to Fish Lake Beach.

Our registration forms are carefully prepared to allow for families that have either one or two licensees. The forms are sent to one email address for the primary licensee to sign and fill out; a second email will be sent to allow the secondary licensee to sign the Permit and License Agreement, Covid-19 Waiver and Handbook to complete the forms. The signature must match the name of the Secondary Licensee on the License Application. However, if there is NOT a secondary licensee check the box shown to complete the forms. The registration forms are as follows:

Registration Forms

- Permit and License Agreement
- License Application
- Unmarried Children 25 or Under that Reside At The Licensee(s) Home
- COVID-19 Waiver
- Seasonal License Handbook 2021

Registration Process

Step One: Complete the registration forms AND send supporting documents to camping@fishlakebeach.com by the deadline, March 31st 2021.

Supporting documents: Send all supporting documents below to camping@fishlakebeach.com with the site number in the subject line. Each picture and/or scanned image or copy must be readable, in full and not folded or cut off.

1. Drivers license of each individual on these forms: License Application and Unmarried Children or Under 25 That Reside At The Licensees Home
2. Vehicle registration for each vehicle on these forms: License Application and Unmarried Children 25 or Under That Reside At The Licensees Home
3. Current Insurance Policy for the RV/unit
4. Title*

Step Two: Obtain vehicle passes. Completed registration forms, supporting documentation and payment of all outstanding balances must be done before vehicle passes are prepared. Once the vehicle passes are available an email notification will be sent to the same email that the registration forms went to, with the subject line: *"your passes are ready!"* Vehicle passes will not be prepared if the registration forms are incomplete, have inaccuracies, documentation is missing or outstanding balances exist.

Additional Vehicle Passes

To buy Additional Vehicle Passes send an email to camping@fishlakebeach.com with the quantity of passes needed, and include the site number in the subject line. We will reply with an invoice. To obtain the vehicle pass(es) the invoice must be paid in full and a copy of each passholder's drivers' license sent to camping@fishlakebeach.com with the site number in the subject line.

VEHICLE PASS POLICIES

- The license includes up to 2 vehicle passes for vehicles owned and driven by the primary licensee as well as vehicle passes for the licensee(s) unmarried children 25 or under that reside at the licensee(s) home. If there is a **secondary licensee**, that individual must reside at the same address as the primary licensee and fill out and sign the registration forms where required. The license allows for up to 2 vehicle passes for vehicles owned and driven by the secondary licensee. If there **IS NOT A SECONDARY LICENSEE**, you **may fill out** the **NON-LICENSEE, Vehicle Passholder** fields to get a vehicle pass at no charge.
- Vehicle Pass(es) must be applied to the drivers' side, interior windshield of the registered vehicle by May 1st 2021. Do not use tape.
- If the licensee adds, removes or changes any of the registered vehicles, an **Addendum** must be completed by the licensee in person to obtain a new or replacement vehicle pass. Fees and documentation requirements apply to new vehicle passes.
- A Vehicle Pass admits all individuals in the vehicle. Passes are non-transferrable to other individuals or vehicles.
- Licensee(s) are responsible for the conduct of the passholders listed on registration forms as well as guests.

SEASONAL LICENSE FEES & PAYMENT

Seasonal License Fees 2021		
Tier	Payment in full April 15th	Payment in full February 1st
Tier 1	\$3,075.00	\$3,050.00
Tier 2	\$3,050.00	\$3,025.00
Tier 3	\$3,025.00	\$3,000.00
OPTIONAL		
Additional Vehicle Pass		\$75.00
Boat storage at lake		\$25.00
Golf Cart*		\$50.00

PAYMENT

Licensees that pay in full by April 15th 2021 receive 10 FREE Guest Passes.

Contact Christi at christi@fishlakebeach.com to make payment arrangements prior to April 15th 2021 if your circumstances prevent payment in full by April 15th 2021

A \$500.00 deposit for 2022 is due by September 15th, 2021. Payment in full is due by April 15th 2022. A \$25 reduction is offered for payment in full by February 1st 2022.

To make payments prior to April 15th, 2022: Make personal checks and money orders out to Fish Lake Beach and include site number in the memo. Mail to Fish Lake Beach 32223 N. US Hwy 12 Volo Illinois 60073. Credit card payments can be made by calling 847-546-2228. A 3% surcharge applies to credit card payments. Do not use our voice mail or email to send credit card information. \$25 will be charged for each returned check and/or each time a credit or debit card is declined.

Unpaid fees. Fish Lake Beach may remove the licensees unit for unpaid license fees and/or utility fees; licensee(s) acknowledge and consent to removal at licensee's expense. If the services of a collection agency or attorney are needed to facilitate the collection of unpaid fees the licensee(s) will be responsible for the agency costs or attorney's costs to licensor.

SCOPE AND TITLE**Scope**

2021 Seasonal License allows for occupancy starting when the water is turned on, mid-April through October 15th.

The license agreement allows for one unit to occupy one site by one family. The primary licensee from that family must be named on the unit title*. The license includes up to 2 vehicle passes for vehicles owned and driven by the primary licensee as well as vehicle passes for the licensee(s) unmarried children 25 or under that reside at the licensee(s) home. If there is a **secondary licensee**, that individual must reside at the same address as the primary licensee and fill out and sign the registration forms where required. The license allows for up to 2 vehicle passes for vehicles owned and driven by the secondary licensee. If there IS NOT a secondary licensee, a Vehicle Pass for a non-licensee is included at no charge.

Title*

A copy of the original trailer title must be on file with Fish Lake Beach. If the unit title is not in the licensees name, **the licensee must apply for a title change and bring the updated title to the registration office**. If the bank holds the title, we require a copy of the application for the trailer title.

SITE TERMS AND CONDITIONS

- 1) **Unit.** A unit is defined as any travel trailer, park model trailer, motorhome or RV. Only park models bought or sold through Trailer Sales are permitted on the property to occupy a seasonal site.
- 2) **Term.** The 2021 license term is mid-April through October 15th 2021.
- 3) **Insurance.** Fish Lake Beach assumes no responsibility for loss or damage to the licensee's unit, shed or property. Licensees must provide proof of property and liability insurance for the unit, shed and/or property on the licensed site.
- 4) **Early termination by Licensee.** If the licensee(s) with an RV terminates the license between April 15th-October 15th, the licensee(s) must pay a \$600 early termination fee plus all outstanding fees prior to the removal of unit. Licensee(s) are responsible for removal and storage fees.
- 5) **Unit Move or Storage.** The licensee is responsible for fees related to moving and storage of their unit. Fish Lake Beach is not responsible for any damages or loss of property as a result of a move.
- 6) **Renewal.** The license agreement renews automatically, unless the licensor or licensee(s) terminate the agreement. A \$500 deposit is due September 15th 2021 to secure a seasonal site license for the 2022. If the deposit is not received by October 1st the licensed site will be considered available for 2022. **Non-renewal:** Licensee(s) must notify licensor of non-renewal before January 7th or forfeit the deposit and licensed site. Non-renewing licensees may not remove landscape, hardscape or structures from the site. Any structures left on the licensed site after November 1st become the property of Fish Lake Beach
 - a. **Non-renewing licensee(s) with an RV** must remove unit from licensed site and relocate to parking spot as designated by licensor for storage from October 16th through April 1st of 2022, at no charge. The unit must be removed from Fish Lake Beach property by April 1st or pay \$20 per day storage fee.
 - b. **Non-renewing licensee(s) with a park model,** intending to sell their unit, must pay license fees until the sale of the park model is complete per the guidelines of the licensor. Once the sale of their park model is complete Fish Lake Beach pro-rates and processes any licensee fee refund, based upon the occupancy date of the new licensees.
- 7) **Vacating site.** Removing the unit that occupies the licensed site is prohibited until all outstanding balances due to Fish Lake Beach are paid in full.
- 8) **Unit sale.** Fish Lake Beach must approve the licensee's unit to sell it on the licensed site and must approve licensee's intended purchaser of licensee's unit in order to remain on licensed site. All outstanding balances plus a \$200 inspection fee must be paid in full prior to inspection. If the unit is not approved for sale on the licensed site, Fish Lake Beach will remove it from the site for \$1000 plus the title. The unit must be equipped with a marine toilet and holding tank, may not have washers or dryers, have an unsafe deck or stairs or animal damage. Park models must meet condition standards. RV's over 12 years old cannot be sold on the licensed site or in the campground. "For Sale" or "Open House" signs cannot be displayed in the unit or at the site. Prospective buyers must meet with Fish Lake Beach management prior to sale. If the sale occurs, the buyers must complete the seasonal license registration process and pay a \$50 transfer and processing fee.
- 9) **Electric.** Sites that are NOT in the M section utilize electric meters owned by Fish Lake Beach. These meters are read and billed mid-June, mid-August and after October 15th. Bills are emailed to licensee, with payment due net 30. To pay by phone with a credit card call 847-546-2228; or pay in person at the registration office with cash, check or credit card or mail payments to 32223 N. US Hwy 12 Volo, Illinois 60073. Electric service is subject to shut off for late payment. Fish Lake Beach bears no liability for damages or loss from electric service shut off due to late payment or any electric service disruption or outage. Sites in the M section sites utilize electric meters owned by ComEd. Those meters are read and billed by ComEd, and subject to ComEd terms and conditions. Licensees must keep the meter accessible and unobstructed.
- 10) **Utilities.** Licensee(s) may not manipulate or alter the electric, water or sewer of the licensed site
- 11) **Winter storage** includes the licensee's unit plus 1 car and 1 boat-14 feet long or less, April 1st-October 16th.

ACCESS TO THE CAMPGROUND

- 1) Licensees may **check on their unit and begin site cleanup** from 9am-4pm, April 6th 2021, weather permitting. Overnight occupancy before the water is turned on OR after October 15th is prohibited.
- 2) Access to Fish Lake Beach by licensees is permitted October 16th-20th 2021, 9am-4pm.
- 3) Access to Fish Lake Beach by licensees October 21, 2021, through April 3rd, 2021 **may be allowed** on a case-by-case basis. Contact Fish Lake Beach by email to inquire; camping@fishlakebeach.com
- 4) Reproduction or sharing of remote openers, access cards or vehicle passes is grounds for eviction, without refund.
- 5) Access by vendors. Licensees that order goods or services must meet the vendor at the interior gate. This includes fast food or grocery deliveries as well as landscapers, contractors and service providers. Doing so will prevent unauthorized access to the property and avoid problems for vendors.

INTERIOR GATES

An access card is required to open the interior entry gate. Access cards are available in the registration office for a \$25 **refundable deposit** each. Cards are activated when Fish Lake Beach opens, and deactivated at the end of the season on October 20th at the end of the day. Access cards are reusable every season. To maintain security, please report lost, stolen or damaged access cards. Replacement cards require another \$25 refundable deposit. Any individual that causes damage to the gates or gate system will be fined \$700 and evicted without refund. The gatehouse area is video monitored 24 hours a day, 7 days a week. The hours that the entry gate is open or gatehouse attendant is on duty vary.

SITE USE AND LIMITATIONS

- 1) **Site Maintenance.** Licensees are required to keep their unit and site neat, uncluttered and maintained. This includes the unit exterior, deck and shed. **The site must be raked up by May 1st.** Power washing the unit exterior and deck is recommended each season. If raking, mowing, power washing or landscaping services are needed, contact Fish Lake Beach management. If grass and/or weeds are overgrown, Fish Lake Beach will mow and charge licensee. Patio Mates/screen rooms must be maintained, cleaned and intact with canvas top and side panels attached.
- 2) **Limits.** Permanent structures may not be added to the unit, including permanent roofs on decks. The license allows for 1 camping unit per site. Tents or additional camping units are not permitted. Units must have marine toilets and holding tanks. Washers or dryers are prohibited.
- 3) **Unightly or damaged units,** structures or vehicles are not permitted on site. This includes units that have been in the park for some time, but not maintained.
- 4) **Unit Replacement.** Licensor must pre-approve the replacement unit to occupy the licensed site. Pre-approval includes the inspection of the unit by the licensor, a valid unit title to prove ownership, unit insurance and the completion of an addendum of the current years registration.
- 5) **Storage sheds** must be pre-approved for location on the licensees site prior to installation; 36 sq. ft. maximum size. Neutral colors only.
- 6) **Decks** must be pre-approved prior to construction. A permit from the Village of Volo is required.
- 7) **Permanent roofs,** awnings, and screen rooms are not permitted and cannot be added to existing decks.
- 8) **Driving and Parking.** Licensees and their guests must obey speed limits and stop signs when driving cars, trucks, motorcycles or golf carts. Do not obstruct roads, drive excessively or park in the picnic area on weekends or holidays.
- 9) **Trees** may not be cut, nailed, climbed or have lights, clotheslines, bug lights, swings, hammocks or ropes attached.

SITE USE AND LIMITATIONS (continued)

- 10) **Fences** (decorative or barrier) must be pre-approved prior to installation or construction. Cement blocks, tires, wire fences homemade fences are prohibited. Dog runs or kennels must be pre-approved by management.
- 11) **Fire extinguishers.** All units must have a working fire extinguisher (for Class B or C fires) and cylinder tag.
- 12) **Mail and packages.** Fish Lake Beach does not hold mail or packages for licensees. Mail delivered to the campground will be marked returned to sender and collected by Round Lake post office.
- 13) **Satellite dishes** must be pre-approved by management. Dishes may not be attached to trees, installed within 5ft. of the road or encroach on neighboring sites. Trees may not be cut or removed to enable service.
- 14) **Wood storage.** Maximum storage size 3ft x 4ft. Piles must be 6 inches off the ground, neatly stacked.
- 15) **LP gas tanks** must be turned off upon closing the unit for winter.
- 16) **Water.** It is recommended that licensees turn off their outside water spigot if they are not returning that same day.
- 17) **Boats** for use on Fish Lake may be stored on the licensed site during the season is limited to 1 rowboat or canoe or 2 kayaks. Permits are required to store boats in the boat launch area from April 15th-October 15th are \$25. Boats without permit stickers will be fined \$50. Maximum boat size is 14ft. Launch is permitted at boat launch area. Boating hours 7am-7pm. Private paddleboats are permitted at lakefront sites with management approval. Private piers are prohibited.
- 18) **Large, inflatable rafts and/or watercraft** must have a Coast Guard Approved seal for use on Fish Lake.
- 19) **Use of Fish Lake Beach address and licensed site.** Using Fish Lake Beach address as a business or home address to enroll children in area public schools is prohibited. Solicitation of business or conducting private business on Fish Lake Beach property is prohibited. Subletting the unit or site is prohibited.
- 20) **Campfires** must be kept under 3ft. high and 6ft. away from LP gas tanks. Burning pallets, construction debris and plywood is prohibited.
- 21) **Garbage** must be bagged and disposed of in green dumpsters. Paper, cardboard, glass, and plastic must be disposed of in recycling containers. Fish Lake Beach maintenance collects bagged leaves and yard waste placed near the road or next to green dumpsters. Burning leaves on asphalt or when water is off is prohibited. Disposing garbage from outside of Fish Lake Beach is prohibited. Violators will be evicted without refund.
- 22) **Holding tank and septic systems.** Licensees and their guests must use biodegradable RV toilet paper to avoid damage to their tank and damage to Fish Lake Beach septic systems. Wipes labeled 'flushable' cannot be processed in RV or park model toilets or by Fish Lake Beach septic systems and have caused extensive damage in the past. The disposal of baby wipes, flushable toilet wipes, cleaning wipes in any toilets on the property, including the licensees toilet, is prohibited.
- 23) **Electric use during heat waves.** Licensees can help avoid power outages at their site and section with the following:
 - Reducing their overall electric consumption during heat wave; shut off everything possible.
 - Keep air conditioning units serviced, cleaned and maintained.
 - Use only one air conditioner.
- 24) **Large item disposal.** To request large item disposal go to the registration office, call 847-546-2228 or email camping@fishlakebeach.com Large items are refrigerators, mattresses, appliances, televisions, furniture or similar. Large item disposal is not included in the license fees. The charge to dispose of a large item is \$30 each item and must be pre-paid. If you have the need to dispose of construction type waste such as decking, siding, and shingles please call the office so we can send maintenance to to determine the cost. These items may not be disposed of in our recycle or trash containers. Electronics can be disposed of free at the recycling center located at Grant Township 26535 Molidor Road, Ingleside. Monday – Friday, 7:00 am-3:00 pm.

GOLF CARTS/BICYCLES/MOTORIZED PERSONAL VEHICLES

- 1) **Individuals that ride bicycles** must obey stop signs and speed limits. No riding after dusk or reckless riding.
- 2) **Motorized Personal Vehicles**
Motorized personal vehicles are prohibited. Examples include: ATVS/UTVS, NEVS, Go Karts, motorized scooters, motorized bicycles, mini-bikes, Segways, hoverboards, utility vehicles, slingshot trikes, dune buggies.
NOTE: Personal mobility devices used by persons with disabilities **are allowed**. * Ride-on motorized vehicles for small children with parent supervision-away from high traffic areas **are allowed**.
- 3) **Golf carts.** We allow golf cart permits for seasonal campers that need them **due to disabilities**. *Beginning in 2021 we will require a state issued proof of disability placard or disability license plate to obtain a golf cart permit.* Seasonal campers that were granted a golf cart permit prior to 2021 will be grandfathered in and simply need to complete Golf Cart Permit Form, provide us with a copy of the golf cart insurance and payment of the new \$50 permit fee. The detailed golf cart rules are in the Golf Cart Permit form. To review the permit form please email us at camping@fishlakebeach.com

GUEST ADMISSION, POLICIES, AND PASSES

- 1) Licensees are responsible for the safety, supervision, and conduct of their guests. Guests may include family members, children of the licensee and friends. If any guest violates Fish Lake Beach rules or disturbs the peace it may be considered grounds for licensee eviction, without refund. Licensees are responsible if their guests destroy resort property, or property of other campers, and therefore liable for the cost of repairs or replacement resulting from that destruction.
- 2) Guests hours are 8am-9pm. Guests are admitted with a guest pass or payment of the daily admission fee. Guest visits under 30 minutes will be given a refund. Guests arriving after 9 pm must be registered at the gate by the licensee before 9 pm.
- 3) A Guest Pass is valid for one-time use. Each pass admits all occupants in 1 vehicle 8am-9pm. Guest passes are not valid Fish Lake Beach Kids' Halloween weekend. No guest passes needed Sun-Thurs 5pm-9pm.
- 4) Guests are admitted free on weekdays before May 20th and after September 12th. Guests are admitted free Sunday-Thursday 5pm-9pm during the season, mid-April through October 15th.

LICENSEE CODE OF CONDUCT

- 1) **Respect your neighbors.** In the spirit of cooperation, licensees and their guests may not trespass or park on other sites or common areas, disturb the peace with loud noise, loud talking and inappropriate language.
- 2) **Quiet Hours.** To ensure a peaceful experience for all, licensees and their guests must comply with quiet hours. Activities such as mowing, weed whacking, leaf blowing, wood splitting, construction, karaoke, loud music or tv are prohibited during quiet hours.

Quiet Hours

Sunday-Thursday 10pm-9am

Friday 11pm-Saturday 8am

Saturday 11pm-Sunday 9am

- 3) **Supervision.** Children and young adults may be on premises with licensee supervision. Occupancy of the seasonal site without supervision of the licensee or management permission is prohibited.
- 4) **Curfew.** Individuals under 21 must abide by curfew: Sunday-Thursday at 10:00 pm; Friday and Saturday at 11:00 pm or 15 minutes following a Fish Lake event. Fish Lake Beach reserves the right to impose other curfews.
- 5) **Trespassing** on storage and maintenance areas, garages, barns, and animal pastures is prohibited.
- 6) **Fireworks** are prohibited.
- 7) **Dogs** must be contained or controlled on a leash and picked up after. Dogs are not allowed on beach or swimming areas. Guard dogs and dogs that show aggression are prohibited. More than 2 dogs per site requires management approval. Dogs must be current with vaccinations. Loud or incessant barking will not be tolerated. Licensees are encouraged to notify the office if they observe dogs running loose, incessant barking, and owners that are not picking up after their dog.
- 8) **Firearms** of any kind are prohibited on Fish Lake Beach property.
- 9) **Alcohol and Drugs.** Overuse of alcohol by licensees or guests that results in misconduct or will not be tolerated. Illegal substances are prohibited.

FISH LAKE BEACH DOG PARK

The Fish Lake Beach Dog Park offers campers and their dogs a place for off-leash exercise and socialization.

For the enjoyment, health, and safety the rules shown to the right are posted at the dog park and apply to all campers that use the park.

The dog park is free for Fish Lake Beach seasonal and overnight campers and NOT open to the public.

Dog Park Rules

- Fish Lake Beach Dog Park is for campers and their dogs only.
- A signed waiver is required to use the park.
- Dog owners are responsible for injuries or damage caused by their dogs.
- Dog owners must pick up and dispose of dog waste.
- Dog owners must not leave dogs unattended.
- Dog owners must exit the dog park immediately if their dog shows aggression.
- Anyone 13 or under must be accompanied by an adult or parent.
- Dogs must be off-leash while in the park.
- Dogs must wear a collar with ID tag. Pinch and choke collars prohibited.
- Dogs must be vaccinated and healthy to use the park.
- Dogs in heat are prohibited from using the park.
- Puppies must be 5+ mos. old to use the park.
- Smoking, food & drinks prohibited, except water.
- Violators of these rules are subject to suspension of dog park privileges.

CONCESSIONS AND REGISTRATION OFFICE

Fish Lake Beach registration office and concessions are located across from the beach. Licensees can make payments for license fees or electricity, rent a boat, buy ice, firewood, inflatables, fishing licenses etc.

The office is open 7 days a week. However, the hours vary during the season so we publish the open and close times in our weekly newsletter which is also available in the news section of CampersApp, on Facebook and our website. Newsletters are printed and available in the office every Friday by noon.

GRAVEL, DIRT, AND TREES

To get a load of dirt or gravel delivered to your site please go to the registration office to prepay. The staff will create a work order so that our maintenance staff can provide delivery.

If you have concerns about a tree or branch, please call or go to the registration office to provide a description and location to help our maintenance staff. A work order will be created and prioritized. Non-emergency tree trimming is done in the fall and spring when Fish Lake Beach is closed.

BATHHOUSES

Four bathhouse facilities are within the Fish Lake Beach property. Each has toilets and showers and is open 24 hours during the season. They are located at the hill, pavilion, registration office and movie theatre. Call 847-546-2228 if bathhouse maintenance is required.

COIN OPERATED LAUNDRY

Laundry facilities are located next to the bathhouse on the hill and pavilion. It is \$1.75 per load to wash and \$1.50 per load to dry. Quarters are available at the registration office.

SUPER SITE

Each season, Fish Lake Beach recognizes 2 exceptional sites per month during June, July, and August. These "Super Sites" are awarded a custom plaque and \$100 check. With over 500 seasonal sites, competition can be keen. Many families work diligently to earn the Super Site award and each neighborhood benefits from the beautification of their campsite. Super site winners are welcome to take their custom plaque should they sell their unit. The concept began in 1982 when Mr. and Mrs. Calafiore on Site W-7 suggested it to Mom, Yvonne.

INTERNET AND TV

TV and high-speed internet services are available for licensees to purchase through Comcast. Contact our Comcast representative, Dale Betts to learn more. He's available 847-366-3646 or by email Dale_betts@cable.comcast.com. Comcast services are not included in seasonal license fees. Please sign up for eco-billing or pay your Comcast bill online.

REFERRAL PROGRAM

Our Referral Program exists to reward seasonal campers for helping to grow the Fish Lake Beach community. As mom would say, "nice people bring in other nice people!" We thank seasonal campers that successfully refer others to become seasonal campers with a \$50 check. If that family buys a park model from Fish Lake Trailer Sales we'll thank you with \$100 check! There is no limit to the number of referrals that can be submitted. Checks will be paid within a reasonable time following the processing of the new seasonal licensee. Please remind the family that you refer to mention your name during the process of becoming a seasonal licensee or buying a park model.

FISH LAKE TRAILER SALES

- 1) **Hours.** Fish Lake Trailer Sales is open March 1st through October 31st, Mon-Saturday 9-4pm, and Sunday 9-3pm. November 1st through February hours vary. They're located at the route 12 entrance of Fish Lake Beach. The phone number is 847-546-4777.
- 2) **LP Gas.** Fish Lake Trailer sales offers LP gas refill service for portable tanks. Drop your tank off Monday through Saturday, between 9am and 3pm. You'll be called when it's ready. Payment is due at pick up. Cash or credit card. For immediate fill call 847-546-4777 to arrange for service. Contact Hicks Gas (815) 338-1296 or Suburban Propane (847) 546-8621 for LP service delivered to your site.

SWIMMING

- 1) Fish Lake Beach lifeguards are responsible for enforcing safety rules and responding to emergencies.
- 2) Parents or guardians must supervise their children under 12 years old while swimming in the pool or the lake.
- 3) Music devices may be used inside the fenced pool area with headphones. Music devices and speakers are permitted by the picnic tables at a *moderate volume*.
- 4) Swimmers *may not* wear cut-off jeans in the pool.
- 5) Swimmers may wear fabric shirts in the pool.
- 6) Personal drink containers and coolers are not allowed inside the fenced pool area. Food and beverage in the pool area are prohibited. Bottled water is allowed in the pool area.
- 7) Children that are not potty trained must wear snug fitting swim diapers in the kiddie pool, large pool and swim area of Fish Lake.
- 8) Diving or cannonball jumping is prohibited.
- 9) Children are not allowed on the pool deck during adult only swim.
- 10) Children are not allowed on the hot tub deck, except Thursday night, which is Kids night.
- 11) The hot tub and pool are closed daily from 5pm-6pm for maintenance.
- 12) Swimming is permitted in the roped off area of Fish Lake when a lifeguard is present.
- 13) Compliance with posted pool, lake, beach, and hot tub rules is mandatory.
- 14) Inappropriate behavior and/or alcohol consumption in the hot tub will result in eviction, without refund.
- 15) Swimming is prohibited when thunder is heard or lightning is seen. After a 30-minutes, swimming may resume at the lifeguards discretion.
- 16) Admittance to the pool or lake will be refused to anyone exhibiting erratic behavior, under the influence of alcohol, wearing bandages or having a visible or obvious illness or condition that has the appearance of being infectious.

Pool Hours

9am-11am Monday through Friday: Adults only swim

11am-8pm DAILY: Family swim

5pm-6pm CLOSED DAILY for maintenance

8pm-10pm Sunday through Thursday: Adults only swim

FISHING

Fishing is permitted from piers, rowboats and the shoreline between markers. Fishing in the pond, channels along the K and L sites is prohibited. Licensees may fish in Fish Lake at no charge, however, the Illinois Department of Natural Resources requires a current Illinois Fishing License for individuals over 15 years old. Licenses are sold in the registration office for cash only. Fishing hours: weekdays 8 am until curfew, weekends 7 am until curfew. Fish Lake is "catch and release" until mid-June when the spawn is over. The exact date will be published on CampersApp, our website, Facebook, and weekly newsletter. The limits below apply once Fish Lake is "catch and keep":

3 bass per day under 14"

5 catfish per day

5 bluegill per day

5 northern pike per day

5 crappie per day

Unlimited carp (bring office for proper disposal)

5 yellow perch per day

BOAT AND WATERCRAFT

- 1) Boating hours: 8am-7pm daily, weather permitting.
- 2) Life jackets must be worn by all occupants of the boat/watercraft while it is in the lake.
- 3) Swimming from boat/watercraft is prohibited.
- 4) Camp Duncan is located on Fish Lake. They utilize a loud audible warning system for "potential lightening". Three short beeps warn boaters to get off the lake immediately. One long beep signals that it is safe to resume boating.
- 5) Boat/watercraft occupants under 12 must be supervised by a parent/guardian.
- 6) Boat/watercraft cannot be tied to Fish Lake Beach piers.
- 7) Return rented kayaks, paddleboards, pedalboats and canoes to their original location.
- 8) Boaters may not disembark on land surrounding the lake.
- 9) All watercraft must stay 500 feet from the Camp Duncan shoreline.
- 10) Alcohol is prohibited while boating. Individuals suspected of intoxication will be denied lake access.
- 11) Boat/watercraft may not enter our swimming area or channels along the K sites and L sites.
- 12) Overloading any boat/watercraft is prohibited.
- 13) Boaters must obey Fish Lake Beach lifeguards and posted rules.
- 14) Unsafe activity while boating will result in the loss of lake privileges for that day. A 2nd incident will result in the loss of privileges for the season.
- 15) Licensees agree to assume the risk of operation of the boat/watercraft and use properly sized life jackets for all occupants of the boat/watercraft.
- 16) Licensee assumes responsibility occupants of the boat/watercraft.
- 17) Electric trolling motors are permitted on your boat or our rental rowboats. Gas motors are prohibited.
- 18) Boat Rental. Single and double kayaks, paddleboats, paddleboards, and rowboats may be rented in the registration office. Rental is strictly for use on Fish Lake. Rentals include life jacket loaners. Payment, a photo ID, and waiver are required to rent. Rowboat Rental: \$15 per day, Paddleboard Rental: \$10 per hour, Paddleboat Rental \$10 per hour or \$7 per 1/2 hour, Single Kayak Rental: \$10 per hour. Double Kayak Rental: \$15 per hour. Renters must be 13+ with parent consent.

COMMUNICATION

- 1) Licensees **must** have a current email address, residential address and phone number and emergency contact on file. If any of those change, the licensee must inform Fish Lake Beach in person or by emailing those changes to camping@fishlakebeach.com. We no longer send printed information via the US Postal Service to licensees regarding any license matter or otherwise.
- 2) To keep our licensees well informed we publish a newsletter that gets emailed every 6-8 weeks. We send additional emails if the need arises. Please take the time to read these emails and call 847-546-2228 or send us an email if you have questions. You must add camping@fishlakebeach.com to your address list to receive important licensee information from Fish Lake Beach. Our weekly newsletter, the *Fish-Tastic News*, contains information that is relevant and timely during the open season at Fish Lake Beach. It is available in printed form at the registration office and digital versions are published on our website, Facebook page, the Seasonal Group Facebook Page and CampersApp.
- 3) We have an open communication policy and welcome questions, feedback, and suggestions. Contact Fish Lake Beach management during business hours at 847-546-2228 or email camping@fishlakebeach.com. Use these methods to contact us **for non-emergency matters.**
- 4) If you are experiencing **a MEDICAL emergency call 911, then call 847-987-2228** for additional assistance if necessary.
- 5) If you are experiencing an **emergency that requires immediate assistance call 847-987-2228.**
- 6) CampersApp can be downloaded from GooglePlay for Android phones and iTunes for iPhones. The login is: fishlakebeach CampersApp contains relevant information, such as the activity schedule, nearby services and important alerts.
- 7) Printed copies of this handbook are available at the registration office.



NON-COMPLIANCE

We value the security and safety of everyone at the resort. The rules, policies, and terms contained in this document apply to all licenses and therefore the enforcement measures will apply equally to those that do not comply. Incidents will be recorded. Fish Lake Beach maintains the sole discretion for determining whether an individual incident or series of incidents may be deemed grounds for eviction, without refund.

IMPORTANT DATES

- **February 11th 2021** Activities Schedule published on Facebook, our website and CampersApp
- **April 16th 2021 or April 23rd 2021** Estimated water turn on dates, weather permitting
- **April 3rd** Registration office opens with limited hours, weather permitting
- **October 8th-10th** Last camping weekend
- **October 18th** Water shut off

COVID-19 DISCLAIMER

The use of our pool, beach, playground, pavilion, adult rec hall, and piers depend on the IDPH and Illinois Governor's mandates for Covid-19. Activities may be modified or cancelled to comply. We will make every effort to provide recreational options for families. Updates will be published in our Weekly Newsletter May 1-October 15th.

START OF SEASON & END OF SEASON

- 1) Licensees may check on their unit and begin site cleanup 9am-4pm. April 1st, 2021 (weather permitting). If admittance is possible, **the water will be off, however, electric service will be available**. No overnight stays or campfires are permitted until water is on. We understand that licensees want to check on their site earlier in the spring, however driving in the campground with snow, ice, or wet grounds can cause accidents or property damage. The official date and hours for spring admittance cleanup will be published on CampersApp, Facebook and email.
- 2) Water turn on date: Chlorination of the Fish Lake Beach water wells and lines must be concluded prior to turning on the water for use. For that process to occur air temperatures must be above freezing for the entire week of chlorination and treatment. The official water turn on date will be published on CampersApp, Facebook and email.
- 3) Fish Lake Beach is open until Friday, October 15th 2021.
- 4) The water will be turned off the morning of Monday, October 18th 2021
- 5) Overnight stays, fishing, boating or campfires are prohibited starting the morning of Monday, October 18th 2021.
- 6) Licensees may enter Fish Lake Beach property October 18th-October 24th 9am-4pm to finish closing and preparing their unit and site for the off season. Patio-Mate canvas tops must be removed and stored. Any items at the site that can blow around and/or cause damage must be secured or stored in the unit or shed. Remove or store valuables such as tools, bikes, ladders, power washers, grills, fishing gear, electronics. Shut off the LP gas. Unplug items that use AC power. Remove and drain outside water hose, let dry and store inside the unit or shed. Turn off the outside water spigot.
- 7) Fish Lake Beach property gates are as follows: the interior entry gate at the gatehouse-which requires an access card to open, the exit gate at the gatehouse opens automatically. The exterior gate near Rt. 12 and the exterior gate near Volo Village Road both require a remote gate opener, available from Fish Lake Trailer Sales office.
- 8) Starting October 24th at 4 pm the exterior gate near route 12 and the exterior gate near Volo Village Rd. are locked. Access cards and remotes to open the gates are available from October 25th-December 15th, 9am-1pm at Fish Lake Trailer Sales. A drivers license is required to hold until the cards and or remotes are returned.
- 9) Fish Lake Beach main number is 847-546-2228. Leave a voice mail with your name and phone number if you need a callback. Our general email is camping@fishlakebeach.com . Emails and voice mails will not be returned between December 18th--January 3rd.
- 10) Fish Lake Beach is completely closed to licensees starting December 18th.

TERMS OF ACCEPTANCE

I have been given a Seasonal License Handbook 2021. I agree to comply with its terms, conditions, and rules.

Primary Licensee Signature

Date

Site #

Secondary Licensee Signature

Date

Site #